

## RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: US: 22V-195

CAN: 2022-156

Safety Advisory: 22-427

May 2, 2022

## **SAFETY ADVISORY 22-427**

«Dealer\_name»

ATTN: Service Manager

«Street»

«Street 2»

«City», «State» «Zip»

«Country»

Dear «Dealer name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2022 Bullet, Outback, Passport Travel Trailers. As a result, Keystone RV is conducting a safety recall.

## Reason for this recall

It has been decided that the vehicles in the recall population have a coupler hitch that may have not been welded properly on the bottom of the coupler. Under certain conditions during travel, the coupler welds may fail causing a separation of the trailer and tow vehicle which could lead to an increased risk of vehicle crash or personal injury. The vehicles included in the recall are:

Year	Model	Serial Number Ranges
2022	Bullet – All East Coast Models	ND430516 - ND430755
		NT430150 - NT431027
2022	Outback – All Models	NB450084 - NB450833
2022	Passport – All East Coast Models	ND410671 - ND410869

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»	«VIN15»	«VIN16»
«VIN17»	«VIN18»	«VIN19»	«VIN20»
«VIN21»	«VIN22»	«VIN23»	

<sup>--</sup> Serial numbers with '\*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #22-427, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

## **KEYSTONE RV COMPANY**

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada