



Dutchmen

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You are receiving this communication as you are a Key Express user at your dealership.

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SAFETY ADVISORY 22-427

Keystone,
,
mill@keystonerv.com

Safety Recall:
US: 22V-195
CAN: 2022-156

Dear :

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2022 Bullet, Outback, Passport Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population have a coupler hitch that may have not been welded properly on the bottom of the coupler. Under certain conditions during travel, the coupler welds may fail causing a separation of the trailer and tow vehicle which could lead to an increased risk of vehicle crash or personal injury. The vehicles included in the recall are:

Year, Model, Serial Number Ranges

2022, Bullet – All East Coast Models, ND430516 - ND430755, NT430150 - NT431027

2022, Outback – All Models, NB450084 - NB450833

2022, Passport – All East Coast Models, ND410671 - ND410869

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 22-427.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of Safety Advisory 22-427](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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