

David J. Johnson Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

March 28, 2022

# TO: All U.S. Ford and Lincoln Dealers

#### SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD Advance Notice – Safety Recall 22S19 Certain 2022 Model Year Aviator Vehicles PHEV Charging Port

#### AFFECTED VEHICLES

| Vehicle | Model Year | Assembly Plant | Build Dates                                  |
|---------|------------|----------------|--|
| Aviator | 2022       | Chicago        | September 18, 2021 through December 13, 2021 |

Affected vehicles are identified in OASIS and FSA VIN Lists.

# REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the inlet charge port harness bus bar was not fully seated on the harness during installation. If the charge port bus bar becomes unseated while driving, a wrench light will illuminate, and when the vehicle speed drops to 2.0 MPH, the vehicle will display a "Stop Safely Now" message on the instrument panel and the vehicle will lose motive power.

### SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers early second quarter when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

# IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

### **CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

### PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

### **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Pf Johnson

David J. Johnson