



VOLKSWAGEN DEALER COMMUNICATION

IMPORTANT – Safety Recall 93O2 Repair Preparations

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Consultant

- ✓ Warranty Administrator
- ✓ Technicians

Date: April 22, 2022

Important Information:

The 93O2 repair will require the High Voltage battery to be opened. In an effort to allow dealers time to prepare for this repair, please take note of the following:

- Repairs can only be performed at a certified Battery Repair Dealer
- Dealer must have a fully trained / certified HVE
- Dealer must have all related HVE and PPE equipment available

Information regarding the special tools required will be provided in the future.

-END OF MESSAGE-