## IMPORTANT RECALL INFORMATION Regulatory Non-Compliance Recall Campaign 0632 MY21 and MY22 XL Sportster Brake Master Cylinder DOT4 Decal

To: US and Canadian Dealers

Roles:

Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

March 22, 2022

Dear Valued Harley-Davidson Dealer:

Harley-Davidson has learned that certain 2021 and 2022 XL Sportster motorcycles may not conform to the requirements of Federal and Canadian Motor Vehicle Safety Standard (FMVSS/CMVSS) No. 122, *Motorcycle Brake Systems*. Due to a non-uniform edge, the brake fluid warning decal(s) on vehicles within the affected production range may not be permanently affixed to the front and/or rear brake master cylinder cap. A missing decal may lead to improper maintenance if the owners' manual (which also lists the brake fluid type) is not available or consulted.

We have voluntarily declared that this condition constitutes a regulatory non-compliance to allow us to formally recall (Campaign 0632) all affected motorcycles. The remedy is to first confirm if any motorcycles in your possession are covered by this recall. If covered, perform the recommended recall update per Service Bulletin M1551 (the "Bulletin") to inspect and, if needed, replace the brake fluid warning decal(s). The Bulletin outlines the repair and credit procedures for the recall update and additional relevant information.

In accordance with federal regulations administered by the National Highway Traffic Safety Administration (NHTSA) and other appropriate market-specific government agencies, Harley-Davidson or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service. New decals will be mailed to current owners to install, if needed, and any motorcycles still in a dealer's inventory will also receive a separate letter addressed to the dealership containing the replacement decals required. Alternatively, owners have been given the option to bring their motorcycles to a Harley-Davidson dealer service department for inspection and, if needed, decal installation.

As required by federal law, you may sell but **not deliver** any affected motorcycles until the recall remedy is complete. **Please refer to** *H-Dnet / My Toolbox / Warranty Campaign Center*. **Select** "Safety Campaign Open VIN list," then select "0632" Campaign to view the VIN list.

If you have any questions related to this recall, you can contact us at:

- U.S. dealers: Call 800-664-7762 and select the appropriate prompts
- International dealers: Contact their regional office

We take pride in the quality standards and controls we employ in our drive to lead the industry and deliver the world's most desirable motorcycles. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc. Recall 0632

Harley-Davidson models covered by this recall:

Model Year	Model	<b>Build Date Range</b>
2021-2022	XL1200X	08/23/21 - 02/03/22
2021-2022	XL883N	08/23/21 - 01/31/22
2021	XL1200NS	08/23/21 - 10/21/21

## Key Dates:

- On or about 03/22/2022: Service Bulletin posts
- On or about 04/04/2022: Owner notification letters begin mailing