



**Audi**

## AUDI DEALER COMMUNICATION

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### Campaign Circular Revision – Safety Recall 20DN / Fuel Level Sender

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** March 15, 2023

**Revision Information:**

A fuel tank inspection step has been added for the vehicles assigned a new criteria. Additionally, an inspection is also required for all vehicles after installing a new fuel level sender.

Please see the revised 20DN Safety Recall circular published to ELSA and ServiceNet for complete information. Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

**ADDITIONAL TESTING REQUIRED FOR VEHICLES WAITING ON A FUEL TANK**

Vehicles currently waiting on a fuel tank order to arrive **MUST** be tested again, following the updated fuel tank testing procedure.

These vehicles requiring a second test have been assigned criteria X2.

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*