



New Safety Recall Advanced Communication – Z18

FCA US LLC (FCA US) has announced a safety recall on certain 2021 through 2022 Model Year (WD) Dodge Durango and (WK) Jeep® Grand Cherokee vehicles.

REASON FOR THIS SAFETY RECALL

The steering gear on some of the above vehicles may have been built with a rack bar manufactured with hardness below specification, and may in certain circumstances, result in bending or yielding. If the steering gear rack bar yields, it could cause a rack bar to bind within the steering rack, possibly resulting in sudden greater effort required to maintain directional steering control and/or the inability to maintain directional steering control.

A sudden greater effort required to maintain directional steering control and/or the inability to maintain directional steering control can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to replace the steering gear assembly. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2022.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC