



VOLKSWAGEN DEALER COMMUNICATION

Advance Notice – Safety Recall 97GF / Front Door Wiring Harness

This notice is for:

- | | | |
|--------------------|----------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Consultant | |

Date: March 18, 2022

Issue: In special side crash situations, the front side airbag may deploy later than designed. This may be caused by excessive micromovement, leading to fretting corrosion of the door wiring harness terminal contacts. In the event of a side crash, when the side airbag deployment may be necessary, the side airbag may deploy later than designed. This may lead to an increased injury to vehicle occupants.

Precautions: If the recall condition is present in the vehicle, the airbag warning light may illuminate if a malfunction is detected. Other symptoms of a sporadic interruption of the affected electrical connection can be: inadvertently rolling down windows, inadvertent park brake engagement at low speeds (below approximately 3km/h or 1.8 mph), warning regarding faulty door sensor. Customers experiencing any of these conditions are advised to contact an authorized Volkswagen dealer to have their vehicle diagnosed/repared without delay.

Repair:

- REPAIR NOT YET AVAILABLE
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2019	2023	ATLAS	146,619
USA	2020	2023	ATLAS CROSS SPORT	76,273
CAN	2019	2022	ATLAS	14,973
CAN	2020	2022	ATLAS CROSS SPORT	8,219

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.