

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6265  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 30, 2022

Subject: N222363740 - Noncompliance Recall  
Headlight Reflection May Cause Glare

Models: 2010 – 2017 GMC Terrain

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall N222363740 today. The total number of U.S. vehicles involved is approximately 740,825. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery March 8, 2022. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

**Working Capital Assistance Program (WCAP) Eligibility**

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-9188 for additional information.

**Customer Letter Mailing**

The customer letter mailing will begin on September 8, 2022.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated August 30, 2022. A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
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