

**IMPORTANT STOP SALE NOTICE:
STOP RETAIL SALES AND DELIVERY OF 2019 ~ 2022 W800 & W800 CAFE MODELS**

Year	Model Name	Model Code	Eligibility
2019	W800 CAFE	EJ800CKF, EJ800CKFL	Verify using VIP in K-Dealer.
2020	W800 CAFE	EJ800CLF, EJ800CLFL	
2020	W800	EJ800DLF, EJ800DLFL	
2021	W800	EJ800DMFNL	
2022	W800	EJ800DNFNL	

Verify Stop Sale eligibility using VIP in K-Dealer. Vehicles outside this range are not affected by this Stop Sale Notice.

Subject:

Kawasaki is issuing a stop sale notice for model year 2019 ~ 2022 W800 & W800 CAFE models.

On some eligible units, the horn harness can break due to engine vibration at certain RPM ranges. This could lead to the horn malfunctioning.

What Dealers Must Do:

- **DISCONTINUE SALES OF 2019 ~ 2022 W800 & W800 CAFE MODELS IMMEDIATELY**
- **CONTINUE PROCESSING AND SENDING PRODUCT REGISTRATION PAPERWORK FOR RECENT W800 & W800 CAFE PURCHASERS**

Kawasaki expects to issue repair information to dealers in late March of 2022. Owners of eligible units will be notified to contact an authorized Kawasaki motorcycle dealership to schedule an appointment to complete the repairs.

We apologize for any inconvenience experienced and are working toward a resolution of this matter as quickly as possible.

KAWASAKI MOTORS CORP, U.S.A.

*For a complete listing of all current Kawasaki sales programs, please see our comprehensive eBinder on **k-dealer.com**.*

