

CORPORATE RECALL OFFICER VEHICLE SAFETY AND RECALL MANAGEMENT 7945 N. ALGER ROAD ALMA, MICHIGAN 48801

NHTSA RECALL: 22V113 Transaction ID: 22-0030850-27369-10 VIN #: LMI ID: 001

<<Dealer Name>> <<Address>> <<City>>, <<State>> <<Zip Code>>

March 1, 2022

### Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

"It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law."

-Legend Manufacturing's motorized and towable products are contained in this section-

The Corporate Compliance Officer has decided that a safety defect exists in certain 2022 Thunder V-Nose (TV) Series and Explorer V-Nose (EV) Series cargo trailers. Legend Manufacturing is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership.

Legend Manufacturing apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building premium trailers are of the utmost importance to Legend Manufacturing.

The designated date range of production is 09/15/2021 through 02/04/2022.

## DEFECT/NONCOMPLIANCE:

The coupler was not properly welded by vendor; this could lead to vehicle separation.

#### **EVALUATION OF RISK:**

If the coupler fails and the trailer separates from the tow vehicle, this could lead to a crash, injury and/or property damage.

## SERVICE PROCEDURE:

Dealership Service Department procedures to inspect and/or replace the coupler are as follows:

Customer will send LEGEND MANUFACTURING a picture of the underside of the coupler. If the coupler was only spot-welded it will appear as follows:



If the coupler appears to be spot-welded only, the trailer should not be towed. The coupler must be replaced where it is located. If this situation exists, LEGEND MANUFACTURING will reimburse dealer for travel time to the customer and back, plus two hours to replace the coupler.

If the coupler was properly welded, it appears as follows (no further action is required):



## WHAT IS THE PART NUMBER OF THE REMEDY KIT?

Contact Pacific Rim @ 360-859-3828 and order part number - CA-5400-B. Claims should be filed with Legend's Warranty Manager at:

LEGEND MANUFACTURING, INC. Attention: Warranty Manager 7945 N. Alger Road Alma, Michigan 48801

#### PARTS AND RETURN:

Pictures are required for the remedy and/or inspection after installation. Pictures of the remedy are a condition of payment which must be provided with a claim against the repair code(s).

#### Dealer Repair Codes: Dealer Connect:

UNITED STATES	CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
22V113	N/A	LMI-RC-ICO-02242022	INSPECT COUPLER ONLY	.10 HRS
22V113	N/A	LMI-RC-IARC-02242022	INSPECT AND REPLACE COUPLER	2.00 HRS

## **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
LEGEND CUSTOMER SERVICE	(989) 227-0800 EXT. 253

The Recall shall be considered the utmost priority to remedy the 2022 TV & EV Cargo trailers in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2022 TV & EV Cargo trailers listed under this Recall.

If your dealership has already performed the remedy to the 2022 TV & EV Cargo trailers, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2022 TV & EV Cargo trailer where the VIN falls within the identified VIN listing, your dealership is entitled to the reimbursement as stated above, by filing a claim using the indicated repair code(s).

#### Notice:

Under no circumstances shall a Legend Manufacturing Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Legend Manufacturing dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely, Legend Manufacturing, Inc. *Charles Lange* President

Corporate Recall Officer