



David J. Johnson
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
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February 24, 2022

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Advance Notice - Safety Recall 22S10
Certain 2021 Model Year Escape Vehicles Equipped with the 2.5L HEV Engine
Crankshaft

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Escape	2021	Louisville	April 6, 2021 through May 17, 2021

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the crankshaft surface finish was improperly polished. Improper surface finish can cause excessive friction and heat, resulting in premature bearing wear and engine knocking noise. If the vehicle is driven in this condition, it will lead to bearing failure or a broken connecting rod that may result in an engine stall, significant engine oil loss, and fire, increasing the risk of crash and injury.

SERVICE ACTION

A complete Dealer Bulletin will be provided to dealers early second quarter when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Johnson". The signature is written in a cursive style with a large initial "D" and a long, sweeping underline.

David J. Johnson