



Audi

AUDI DEALER COMMUNICATION

Repair Available – Compliance Recall 44S3 / Tire and Loading Information Label

- This notice is for:**
- ✓ Dealer Principal
 - ✓ General Manager
 - ✓ Sales Managers
- ✓ Service Manager
 - ✓ Parts Manager
 - ✓ Service Advisor
- ✓ Warranty Administrator
 - ✓ Technicians

Date: March 30, 2022

Issue: The value for the maximum combined weight of occupants and cargo (kg and lbs) on the B-pillar “Tire and Loading Information” label is too high. (RS5 Sportback +20kg and RS5 Coupe +10kg). When a customer relies on the incorrect value for the maximum combined weight of occupants and cargo on the B-pillar label, there is a risk of overloading the vehicle. Nevertheless, the technically permissible axle load and the payload of the tires will not be exceeded. Overloading a vehicle increases the risk of a crash.

- Repair:**
- REPAIR AVAILABLE – March 31, 2022 - Install correct “Tire and Loading Information” label.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no parts allocation due to the low number of affected vehicles. Please see the 44S3 circular for complete ordering information.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	RS5 COUPE	11
USA	2022	2022	RS5 SPORTBACK	38
CAN	2022	2022	RS5 COUPE	19
CAN	2022	2022	RS5 SPORTBACK	42

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – March 2022

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.