

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign - Initial Notification Replace Prefuse Box MY20 GLE-Class (167 platform)	DATE: February 25, 2022

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Initial Notification

February 25, 2022

Campaign No. :

NHTSA ID

Campaign Desc. :

TBA

22V098

22P2197478

Replace Prefuse Box

This is to notify you of a new **Recall Campaign** to replace the prefuse box on **6** Model Year ("MY") 2020 167 (GLE-Class) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on **February 25, 2022**.

Background

Issue

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLE-Class (167 platform) vehicles, the wiring harness to the prefuse box in the engine compartment might not be properly secured according to current production specifications. In this case, the wiring harness to the prefuse box might experience vibrations while driving. Over time, this might result in fuses opening unintentionally within the prefuse box. Subsequently, certain fused systems or components may deactivate (e.g. steering assist, headlamps, wiper system). In that case, depending on the affected system, the risk of a crash might be increased. When the issue occurs, the driver might notice a corresponding warning message in the instrument cluster for the system or component affected.

What We're Doing

MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the prefuse box on the affected vehicles.

Parts

Remedy is not available at this time.

Vehicles Affected

Vehicle Model Year(s)

2020

Vehicle Model

GLE-Class

Vehicle Populations

Total Recall Population

6

Total Vehicles in Dealer Inventory

0

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY20 GLE-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Xentry. Once the repair is complete, the vehicle may be sold or leased.

Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).

Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY20 GLE-Class vehicles covered by this notification until the vehicle has been repaired.

Next Steps/Notes

Customer Notification Timeline

Customer letters will be mailed approximately one week after the remedy becomes available.

AOMS/SOMS

AOMs - This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.

Rental Fleet Partners

This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.

