

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Launch Notification</b> <b>Replace Prefuse Box</b> <b>MY20 GLE-Class (167 platform)</b>	DATE: 3/25/2022

### IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			March 25, 2022
Campaign No. :	NHTSA ID	Campaign Desc. :	<b>Replace Prefuse Box</b>
2022030015	22V098	22P5491028	
<p>This is to notify you of a <b>Recall Campaign</b> launch to replace the prefuse box on <b>6</b> Model Year (“MY”) 2020 167 (GLE-Class) vehicles. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on <b>March 25, 2022</b>.</p>			
<b>Background</b>			
<b>Issue</b>	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020 GLE-Class (167 platform) vehicles, the wiring harness to the prefuse box in the engine compartment might not be properly secured according to current production specifications. In this case, the wiring harness to the prefuse box might experience vibrations while driving. Over time, this might result in fuses opening unintentionally within the prefuse box. Subsequently, certain fused systems or components may deactivate (e.g. steering assist, headlamps, wiper system). In that case, depending on the affected system, the risk of a crash might be increased. When the issue occurs, the driver might notice a corresponding warning message in the instrument cluster for the system or component affected.</p>		
<b>What We’re Doing</b>	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check and replace the prefuse box on the affected vehicles if necessary.</p>		
<b>Parts</b>	<p><b>The remedy is available and can be performed.</b></p>		
<b>Vehicles Affected</b>			
<b>Vehicle Model Year(s)</b>	2020		
<b>Vehicle Model</b>	GLE-Class		
<b>Vehicle Populations</b>			
<b>Total Recall Population</b>	6		
<b>Total Vehicles in Dealer Inventory</b>	0		
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY20 GLE-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Xentry. Once the repair is complete the vehicle may be sold or leased.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY20 GLE-Class vehicles covered by this notification until the vehicle has been repaired.</b></p>			
<b>Next Steps/Notes</b>			
<b>Customer Notification Timeline</b>	Customer letters will be mailed on 4/8/2022; CAC may contact customers.		
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			



# Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2022030015, March 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLE-Class (167 platform)**  
**Model Year 2020**

## **Replace Prefuse Box**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020 GLE-Class (167 platform) vehicles, the wiring harness to the prefuse box in the engine compartment might not be properly secured according to current production specifications. In this case, the wiring harness to the prefuse box might experience vibrations while driving. Over time, this might result in fuses opening unintentionally within the prefuse box. Subsequently, certain fused systems or components may deactivate (e.g. steering assist, headlamps, wiper system). In that case, depending on the affected system, the risk of a crash might be increased. When the issue occurs, the driver might notice a corresponding warning message in the instrument cluster for the system or component affected. An authorized Mercedes-Benz dealer will check and replace the prefuse box on the affected vehicles if necessary.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 6 vehicles are affected.

Order No. P-RC-2022030015

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

# Recall Campaign Bulletin

## Check prefuse box in engine compartment, replace if necessary

Model 167

### Check/test procedure

1. Switch off ignition and keep transmitter keys outside of transmitter range (at least 2 meters / 6.6 feet).
2. Remove cover for left air/water duct above prefuse box in engine compartment.  
i For basic data, see **AR54.15-P-1330ME**, operation step 2.
3. Remove cover of prefuse box in engine compartment.  
i For basic data, see **AR54.15-P-1330ME**, operation step 3.
4. Check whether there is a cable tie (**A**) for the supply line from the alternator to the prefuse box in the engine compartment at connection 3 (**Figure 1**).



Figure 1

- a. **Cable tie** at connection 3 of prefuse box **not** present:  
Carry out **work procedure**.
- b. **Cable tie** at connection 3 of prefuse box **present**:  
**Assemble** in reverse order and **end measure**.

## Work procedure

1. Replace prefuse box in engine compartment.

**i** For basic data, see **AR54.15-P-1330ME**.

**i** The cable tie for the supply line at connection 3 of the prefuse box is included in the delivery package.

**i** The cable ties for the remaining electrical cables must be replaced (**Figure 2**).

**i** The number of electrical cables varies depending on the vehicle equipment.

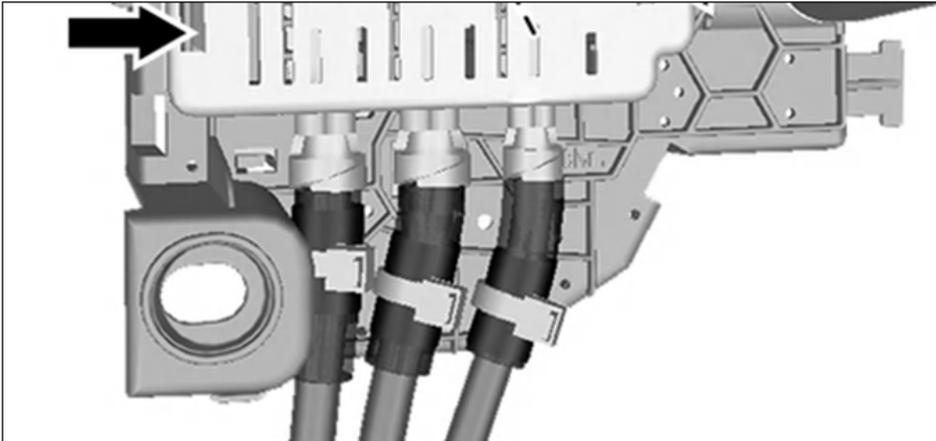


Figure 2

2. Assemble in reverse order.

## Primary Parts Information

Qty.	Part Name	Part Number
As required (1)	Engine compartment fuse box	A 167 540 44 28

**i** Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

**i** **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

## Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 910 28	02-0465	Check prefuse box in engine compartment <b>Includes:</b> Remove/install cover for left air/water duct	0.3
	02-0466	Replace prefuse box in engine compartment (after check) <b>Includes:</b> Disconnect/connect ground line of on-board electrical system battery	0.6

**i** **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.