

Audi AUDI DEALER COMMUNICATION

Repair Available - Compliance Recall 06E7 - Owner's Manual Information - Tire Pressures

This notice is for:

✓ Dealer Principal

✓ Service Manager

✓ Warranty Administrator

✓ General Manager✓ Sales Managers

✓ Parts Manager✓ Service Advisor

✓ Technicians

Date:

February 24 2022

Issue:

The units for the values of the tire pressure table in the owner's manual (kPa and PSI) were assigned to the wrong columns and therefore do not match the actual numbers.

The tire pressure values on the B-pillar "Tire and Loading Information" label are correct; however, if a customer tries to inflate the tires solely according to the tire pressure table in the owner's manual, the tires could be either over- or under-inflated, which could lead to a negative effect on driving stability, potentially causing a loss of vehicle control which might lead to a crash.

Repair:

- REPAIR AVAILABLE February 25, 2022
- To correct this noncompliance, Audi will mail an owner's manual insert that contains
 the corrected information regarding tire pressures to customers. If a customer prefers,
 they can visit an authorized Audi dealer to have the dealer place this insert in the
 vehicle. Dealers with affected vehicles in inventory should place a copy of the correct
 owner's manual insert into the glove box along with the owner's literature for the vehicle.
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	E-TRON GT	920
CAN	2022	2022	E-TRON GT	202

^{*}Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.

Notes:

- Schedule owner repairs immediately
- Owner mailing March 2022

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 06E7 DLR LAUNCH