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March 29, 2022

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD**
Safety Recall 22S06 - Supplement #1
 Certain 2015-2017 Model Year Mustang Vehicles
 Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function

REF: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD**
Safety Recall 22S06
 Dated March 16, 2022

New! REASON FOR THIS SUPPLEMENT

Technical Information: Updated with revised directions regarding the review of the warranty and customer pay history of all model year vehicles and the inspection of the 2015 model year vehicles build date. Only the 2015 model year vehicles built on or between May 12, 2014 and February 28, 2015 are potentially equipped with a suspect rear view camera. As a result, the Service Action - Customer Vehicles and the Labor Allowances have also been updated. All affected vehicles were correctly identified in OASIS and FSA VIN lists.

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Mustang	2015-2017	Flat Rock	February 11, 2014 through October 2, 2017

Affected vehicles are identified in OASIS and Field Service Action (FSA) VIN Lists.

REASON FOR THIS SAFETY RECALL

In all of the affected vehicles, damage to the luggage compartment lid wiring harness in the area of the right side luggage compartment lid hinge may lead to intermittent rear view camera operation, loss of satellite radio reception, inoperative luggage compartment lamp and/or inoperable luggage compartment release.

In addition, in some of the affected 2015 model year vehicles, insufficient electrical conductivity within the Printed Circuit Board (PCB) internal to the camera may also lead to intermittent rear view camera operation.

A rear view camera that intermittently displays a blank or distorted image can reduce the driver's view of what is behind the vehicle increasing the risk of a crash.

SERVICE ACTION – NEW IN-STOCK VEHICLES

A dealer bulletin supplement is expected to be provided to dealers in the 2nd quarter of 2022 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

NOTE: The new in-stock vehicles DO NOT require luggage compartment lid wiring jumper harness installation, but will require harness modification when parts become available.

Service Action Continued On The Next Page

New! SERVICE ACTION – CUSTOMER VEHICLES

- **2015 Vehicles:** If the rear view camera intermittently displays a blank or distorted image, dealers are to *check the vehicle build date and, if necessary, the rear view camera engineering part number. In some cases, a review of the vehicle warranty and customer pay history is required to determine if Technical Service Bulletin (TSB) 18-2362 or 19-2273 was previously performed.* As needed, dealers are to replace the rear view camera and/or install a luggage compartment lid wiring jumper harness per the technical instructions.
 - For certain vehicles, the Safety Recall will remain open until complete parts ordering information and repair instructions are available via a dealer bulletin supplement.
- **2016-2017 Vehicles:** If the rear view camera intermittently displays a blank or distorted image, dealers are to *review the vehicle warranty and customer pay history to determine if TSB 18-2362 or 19-2273 was previously performed.* As needed, dealers are to install a luggage compartment lid wiring jumper harness per the technical instructions.

This service must be performed on all affected vehicles at no charge to the vehicle owner.

New! OWNER NOTIFICATION MAILING SCHEDULE

Owners of affected vehicles have been notified. Parts available owner letters are expected to be mailed by the end of 2nd quarter of 2022. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

New! ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Owner Notification Letters
Recall Reimbursement Plan

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,



David J. Johnson

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD

Safety Recall 22S06 - Supplement #1

Certain 2015-2017 Model Year Mustang Vehicles

Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function

OASIS ACTIVATION

OASIS was activated on February 17, 2022.

FSA VIN LISTS ACTIVATION

FSA VIN Lists were available through <https://web.fsavinlists.dealerconnection.com> on February 17, 2022. Owner names and addresses are expected to be available by June 30, 2022.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

SOLD VEHICLES

- Ford has not issued instructions to stop selling/delivering or driving used vehicles under this safety recall. Owners should contact their dealer for an appointment to have their vehicles remedied as soon as practicable. Owners can continue to safely drive their vehicles.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS once the dealer bulletin supplement becomes available. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle inventory.

STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery once parts and repair information becomes available.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD**Safety Recall 22S06 - Supplement #1**

Certain 2015-2017 Model Year Mustang Vehicles

Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function

OWNER REFUNDS

- **This safety recall must still be performed, even if the owner has paid for a previous repair. Claiming a refund will not close the recall on the vehicle.**
- Ford Motor Company is offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which is posted with this bulletin. Owners are directed to seek reimbursement through authorized dealers or, at their option, directly through Ford Motor Company at P.O. Box 6251, Dearborn, MI 48121-6251.
- Dealers are also pre-approved to refund owner-paid emergency repairs that were performed away from an authorized servicing dealer after the end date specified in the reimbursement plan. Non-covered repairs, or those judged by Ford to be excessive, will not be reimbursed.
- Refunds will only be provided for the cost associated with rear view camera and/or luggage compartment lid wiring.

RENTAL VEHICLES

Dealers may receive approval for up to 1 day for a comparable rental vehicle if parts are required after inspection. Follow Extended Service Plan (ESP) guidelines for dollar amounts. Rentals will only be reimbursed for the day(s) the vehicle is at the dealership for part replacement. Prior approval is required from the SSSC. Contact the SSSC via the SSSC Web Contact Site for consideration and approval if appropriate.

ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For related damage and access time requirements, refer to the Warranty and Policy Manual / Section 6 – Ford & Lincoln Program Policies / General Information & Special Circumstances for FSA's / Related Damage.
- For vehicles within new vehicle bumper-to-bumper warranty coverage, no SSSC approval is required, although related damage must be on a separate repair line with the "Related Damage" radio button checked.
 - Ford vehicles – 3 years or 36,000 miles
- For vehicles outside new vehicle bumper-to-bumper warranty coverage, submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

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CLAIMS PREPARATION AND SUBMISSION

- **Claim Entry:** Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
 - When entering claims, select claim type 31: Field Service Action. The FSA number (22S06) is the sub code.
 - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- **Related Damage/Additional labor and/or parts:** Must be claimed as Related Damage on a separate repair line from the FSA with same claim type and sub code as described in Claim Entry above.

IMPORTANT: Click the Related Damage Indicator radio button.
- **Refunds:** Submit refunds on a separate repair line.
 - Program Code: 22S06 - Misc. Expense: ADMIN
 - Misc. Expense: REFUND - Misc. Expense: 0.2 Hrs.
 - Multiple refunds should be submitted on one repair line and the invoice details for each repair should be detailed in the comments section of the claim.
- **Provision for Locally Obtained Supplies:** Includes Coroplast 837 electrical wire harness tape or equivalent and rosin core solder. This provision is for the amount supplies used for one vehicle repair. Submit on the same repair line on which the FSA is claimed.

NOTE: The listed tape and locally obtained supply can be used on multiple vehicles.

 - Program Code: **22S06**
 - Misc Expense: OTHER
 - Amount: Actual cost up to \$3.00 (can only be claimed if a wiring repair is performed).

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD**Safety Recall 22S06 - Supplement #1**

Certain 2015-2017 Model Year Mustang Vehicles

Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function

New! LABOR ALLOWANCES – See below for vehicle specific configurations

2016-2017 Mustang (All Models) - Description	Labor Operation	Labor Time
<i>The Vehicle Warranty or Customer Pay History <u>Indicate</u> Technical Service Bulletin (TSB) 18-2362 or 19-2273 Was Previously Performed.</i> Safety Recall Complete (Closes Program)	22S06A	0.2 Hours
2016-2017 Mustang (Coupe) - Description	Labor Operation	Labor Time
<i>The Vehicle Warranty and Customer Pay History <u>DO NOT Indicate</u> That TSB 18-2362 or 19-2273 Was Previously Performed.</i> - Install Luggage Compartment Lid Wiring Jumper Harness (Includes Time to Retrieve and Clear DTCs) Safety Recall Complete (Closes Program)	22S06B	1.2 Hours
2016-2017 Mustang (Convertible) - Description	Labor Operation	Labor Time
<i>The Vehicle Warranty and Customer Pay History <u>DO NOT Indicate</u> That TSB 18-2362 or 19-2273 Was Previously Performed.</i> - Install Luggage Compartment Lid Wiring Jumper Harness (Includes Time to Retrieve and Clear DTCs) Safety Recall Complete (Closes Program)	22S06C	2.8 Hours

Labor Allowances Continued On The Next Page

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD**Safety Recall 22S06 - Supplement #1**

Certain 2015-2017 Model Year Mustang Vehicles

Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function

New! LABOR ALLOWANCES – See below for vehicle specific configurations (continued)

2015 Mustang (All Models) - Description	Labor Operation	Labor Time
<ul style="list-style-type: none"> ● <i>Check the Vehicle Build Date.</i> PASS - The Vehicle Built Date <u>DOES NOT</u> Fall On or Between May 12, 2014 and February 28, 2015. ● <i>Review The Vehicle Warranty And Customer Pay History To Determine If TSB 18-2362 or 19-2273 Was Previously Performed.</i> PASS - TSB 18-2362 or 19-2273 <u>Was</u> Previously Performed. Safety Recall Complete (Closes Program) 	22S06L	0.2 Hours
<ul style="list-style-type: none"> ● <i>Check the Vehicle Build Date.</i> DOES NOT PASS - The Vehicle Built Date Falls On or Between May 12, 2014 and February 28, 2015. ● Inspect Rear View Camera for Engineering Part Number: FR3T-19G490-AH. PASS - Rear View Camera Part Number <u>Is</u> FR3T-19G490-AH. ● <i>Review The Vehicle Warranty And Customer Pay History To Determine If TSB 18-2362 or 19-2273 Was Previously Performed.</i> PASS - TSB 18-2362 or 19-2273 <u>Was</u> Previously Performed. - Reassemble Vehicle. Safety Recall Complete (Closes Program) 	22S06D	0.3 Hours
2015 Mustang (Coupe) - Description	Labor Operation	Labor Time
<ul style="list-style-type: none"> ● <i>Check the Vehicle Build Date.</i> DOES NOT PASS - The Vehicle Built Date Falls On or Between May 12, 2014 and February 28, 2015. ● Inspect Rear View Camera for Engineering Part Number: FR3T-19G490-AH. PASS - Rear View Camera Part Number <u>Is</u> FR3T-19G490-AH. ● <i>Review The Vehicle Warranty And Customer Pay History To Determine If TSB 18-2362 or 19-2273 Was Previously Performed.</i> DOES NOT PASS - TSB 18-2362 or 19-2273 <u>WAS NOT</u> Previously Performed. - Install Luggage Compartment Lid Wiring Jumper Harness (Includes Time to Retrieve and Clear DTCs) Safety Recall Complete (Closes Program) 	22S06E	1.2 Hours

Labor Allowances Continued On The Next Page

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD**Safety Recall 22S06 - Supplement #1**

Certain 2015-2017 Model Year Mustang Vehicles

Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function

New! LABOR ALLOWANCES – See below for vehicle specific configurations (continued)

2015 Mustang (Convertible) - Description	Labor Operation	Labor Time
<ul style="list-style-type: none"> ● <i>Check the Vehicle Build Date.</i> DOES NOT PASS - The Vehicle Built Date Falls On or Between May 12, 2014 and February 28, 2015. ● Inspect Rear View Camera for Engineering Part Number: FR3T-19G490-AH. PASS - Rear View Camera Part Number <u>Is</u> FR3T-19G490-AH. ● <i>Review The Vehicle Warranty And Customer Pay History To Determine If TSB 18-2362 or 19-2273 Was Previously Performed.</i> DOES NOT PASS - TSB 18-2362 or 19-2273 <u>WAS NOT</u> Previously Performed. <p>- Install Luggage Compartment Lid Wiring Jumper Harness (Includes Time to Retrieve and Clear DTCs) Safety Recall Complete (Closes Program)</p>	22S06F	2.9 Hours
2015 Mustang (All Models) – Description	Labor Operation	Labor Time
<ul style="list-style-type: none"> ● <i>Check the Vehicle Build Date.</i> DOES NOT PASS - The Vehicle Built Date Falls On or Between May 12, 2014 and February 28, 2015. ● Inspect Rear View Camera for Engineering Part Number: FR3T-19G490-AH. DOES NOT PASS - Rear View Camera Part Number <u>Is NOT</u> FR3T-19G490-AH. Replace Camera (Includes Time for Camera Configuration) ● Verify Camera System Operation After New Camera Installation. <u>Camera System Operates Correctly</u> <p>NOTE: Interim Repair Complete. Return Vehicle to The Customer. Safety Recall Remains Open. Complete Parts Ordering Information and Repair Instructions Will be Available Via a Dealer Bulletin Supplement.</p>	22S06GG	0.4 Hours

Labor Allowances Continued On The Next Page

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD**Safety Recall 22S06 - Supplement #1**

Certain 2015-2017 Model Year Mustang Vehicles

Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function

New! LABOR ALLOWANCES – See below for vehicle specific configurations (continued)

2015 Mustang (All Models) – Description (continued)	Labor Operation	Labor Time
<ul style="list-style-type: none"> ● <i>Check the Vehicle Build Date.</i> DOES NOT PASS - The Vehicle Built Date Falls On or Between May 12, 2014 and February 28, 2015. ● Inspect Rear View Camera for Engineering Part Number: FR3T-19G490-AH. DOES NOT PASS - Rear View Camera Part Number <u>Is NOT</u> FR3T-19G490-AH. Replace Camera (Includes Time for Camera Configuration) ● Verify Camera System Operation After New Camera Installation. Camera System DOES NOT Operate Correctly ● <i>Review The Vehicle Warranty And Customer Pay History To Determine If TSB 18-2362 or 19-2273 Was Previously Performed.</i> PASS - TSB 18-2362 or 19-2273 <u>WAS</u> Previously Performed. Reassemble Vehicle. Safety Recall Complete (Closes Program)	22S06H	0.4 Hours
2015 Mustang (Coupe) – Description	Labor Operation	Labor Time
<ul style="list-style-type: none"> ● <i>Check the Vehicle Build Date.</i> DOES NOT PASS - The Vehicle Built Date Falls On or Between May 12, 2014 and February 28, 2015. ● Inspect Rear View Camera for Engineering Part Number: FR3T-19G490-AH. DOES NOT PASS - Rear View Camera Part Number <u>Is NOT</u> FR3T-19G490-AH. Replace Camera (Includes Time for Camera Configuration) ● Verify Camera System Operation After New Camera Installation. Camera System DOES NOT Operate Correctly ● <i>Review The Vehicle Warranty And Customer Pay History To Determine If TSB 18-2362 or 19-2273 Was Previously Performed.</i> DOES NOT PASS - TSB 18-2362 or 19-2273 <u>WAS NOT</u> Previously Performed. - Install Luggage Compartment Lid Wiring Jumper Harness (Includes Time to Retrieve and Clear DTCs) Safety Recall Complete (Closes Program)	22S06J	1.3 Hours

Labor Allowances Continued On The Next Page

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD**Safety Recall 22S06 - Supplement #1**

Certain 2015-2017 Model Year Mustang Vehicles

Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function

New! LABOR ALLOWANCES – See below for vehicle specific configurations (continued)

2015 Mustang (Convertible) - Description	Labor Operation	Labor Time
<ul style="list-style-type: none"> ● <i>Check the Vehicle Build Date.</i> DOES NOT PASS - The Vehicle Built Date Falls On or Between May 12, 2014 and February 28, 2015. ● Inspect Rear View Camera for Engineering Part Number: FR3T-19G490-AH. DOES NOT PASS - Rear View Camera Part Number <u>Is NOT</u> FR3T-19G490-AH. Replace Camera (Includes Time for Camera Configuration) ● Verify Camera System Operation After New Camera Installation. Camera System DOES NOT Operate Correctly ● <i>Review The Vehicle Warranty And Customer Pay History To Determine If TSB 18-2362 or 19-2273 Was Previously Performed.</i> DOES NOT PASS - TSB 18-2362 or 19-2273 <u>WAS NOT</u> Previously Performed. - Install Luggage Compartment Lid Wiring Jumper Harness (Includes Time to Retrieve and Clear DTCs) Safety Recall Complete (Closes Program) 	22S06K	2.9 Hours

PARTS REQUIREMENTS / ORDERING INFORMATION**SSSC Web Contact Site:**

To place an order for rear view camera and/or for luggage compartment lid wiring jumper harness and wiring splice kits submit a VIN-specific Part Order contact via the SSSC Web Contact Site.

Part Number	Description	Order Quantity	Claim Quantity
FR3Z-19G490-A	2015 Mustang Only Rear View Camera (All models) Can Only Claim With 22S06GG, 22S06H, 22S06J or 22S06K	1 (If Required)	1 (If Required)
FR3Z-14A411-X	Luggage Compartment Lid Jumper Harness (Coupe) Can Only Claim With 22S06B, 22S06E or 22S06J	1 (If Required)	1 (If Required)
FR3Z-14A411-Y	Luggage Compartment Lid Jumper Harness (Convertible) Can Only Claim With 22S06C, 22S06F or 22S06K		

Parts Requirements / Ordering Information Continued On The Next Page

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD**Safety Recall 22S06 - Supplement #1**

Certain 2015-2017 Model Year Mustang Vehicles

Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function

PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**SSSC Web Contact Site:**

To place an order for rear view camera and/or for luggage compartment lid wiring jumper harness and wiring splice kits submit a VIN-specific Part Order contact via the SSSC Web Contact Site.

Part Number	Description	Order Quantity	Claim Quantity
3U2Z-14A088-AB	Wiring Splice Kit (Coupe) Can Only Claim With 22S06B, 22S06E or 22S06J	2 (If Required)	2 (If Required)
	Wiring Splice Kit (Convertible) Can only claim with 22S06C, 22S06F or 22S06K	3 (If Required)	3 (If Required)

Dealers will be notified via a DOES II communication if circumstances warrant a change in part supply strategy and when open ordering resumes.

Order the parts below through normal order processing channels:

Part Number	Description	Order Quantity	Claim Quantity
NAI837X	Electrical Wire Harness Tape* Coroplast 837 or Equivalent - Specification: ES-AC3T-1A303-AA	MISC. OTHER (If Required)	
Obtain Locally	Rosin Core Solder*		

* The electrical wire harness tape and the rosin core solder can be used on multiple vehicles.

To guarantee the shortest delivery time, an emergency order for parts must be placed.

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION, RETURN, & SCRAPPING

Follow the provisions of the Warranty and Policy Manual, Section 1 - WARRANTY PARTS RETENTION AND RETURN POLICIES. If a replaced part receives a scrap disposition, the part must be scrapped in accordance with all applicable local, state and federal environmental protection and hazardous material regulations. Federal law prohibits selling motor vehicle parts or components that are under safety, compliance, or emissions recall.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD**Safety Recall 22S06 - Supplement #1**

Certain 2015-2017 Model Year Mustang Vehicles

Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function


REPLACED FSA PARTS INSPECTION AND SIGN OFF

Effective March 1st 2021 all parts replaced as part of an FSA repair with a repair order open date of March 1st 2021 or later must be inspected and signed off on the repair order by a member of your dealers fixed operations management team or an employee the task has been delegated to. If the task is to be delegated to a non-management employee, the employee needs to be someone other than the technician who completed the repair and needs to understand the importance of completing this task consistently and accurately.

- All parts replaced as part of an FSA repair should be returned to the parts department following the Warranty Parts Retention and Return Policies.
- Inspect the replaced parts to verify the FSA repair was completed.
- If the FSA repair is found to be complete, the designated employee signs the repair order line or parts return stamp area (electronic or hand signed) for the FSA repair indicating the parts were inspected and validated to have been replaced.
- After the parts have been inspected, they should be handled based on the guidance in the parts status report in the Online Warranty System (Hold, Return, CORE, Scrap, etc.).
- This process is subject to review during warranty audits for FSA repairs with a repair order open date of March 1st 2021 or later. Any eligible FSA claims requiring parts replacement, found not to have been inspected and signed off during a warranty audit will be subject to chargeback and consideration for enrollment into the Dealer Incomplete Recall Repair Process.

Note: Other approvals (electronic or handwritten) for add-on repair lines, dealer owned vehicle repairs, and repeat repairs do not qualify as FSA parts inspection approvals. The post repair FSA parts inspection process (electronic or handwritten) is independent from other warranty approval requirements. The approval by the designated employee implies that the FSA parts were found to be replaced and must be able to be clearly identified on the Repair Order. If multiple FSA's require approval on a single Repair Order, each applicable occurrence will require individual post repair approval by the designated employee.

CERTAIN 2015-2017 MODEL YEAR MUSTANG VEHICLES — LUGGAGE COMPARTMENT LID WIRING INSPECTION AND REAR VIEW CAMERA IMPROPER FUNCTION

 **IMPORTANT!** The new in-stock vehicles DO NOT require luggage compartment lid wiring jumper harness installation, but will require harness modification when parts become available.

NEW! SERVICE PROCEDURE

2016-2017 Vehicles

1. Review the vehicle warranty and customer pay history to determine if Technical Service Bulletin (TSB) 18-2362 or 19-2273 was previously performed.

- Has the luggage compartment lid wiring harness been previously repaired per TSB 18-2362 or 19-2273?

YES - No further action is required. The Safety recall is complete. If the rear parking aid camera, satellite radio, luggage compartment lamp and/or luggage compartment lid release is not operating correctly, pursue normal diagnostics upon customers request only.

NO - Install the luggage compartment lid wiring jumper harness.

For Coupe - Proceed to Step 7.

For Convertible - Proceed to Step 18.

2015 Vehicles

2. Check the vehicle build date.

- Does the build date fall on or between May 12, 2014 and February 28, 2015?

YES - Proceed to Step 3.

NO - Proceed to Step 5.

3. Remove the Rear Parking Aid Camera. Please follow the Workshop Manual (WSM) procedures in Section 413-13B.



4. With the rear parking aid camera out of the vehicle, inspect the engineering part number on the back of the camera. See Figure 1.

- Is the part number FR3T-19G490-AH?

YES - Reinstall the Rear Parking Aid Camera. Please follow the WSM procedures in Section 413-13B. Do not install the luggage compartment lid trim at this time. Proceed to Step 6.

NO - Replace the Rear Parking Aid Camera. Please follow the WSM procedures in Section 413-13B. Do not install the luggage compartment lid trim at this time. Proceed to Step 5.

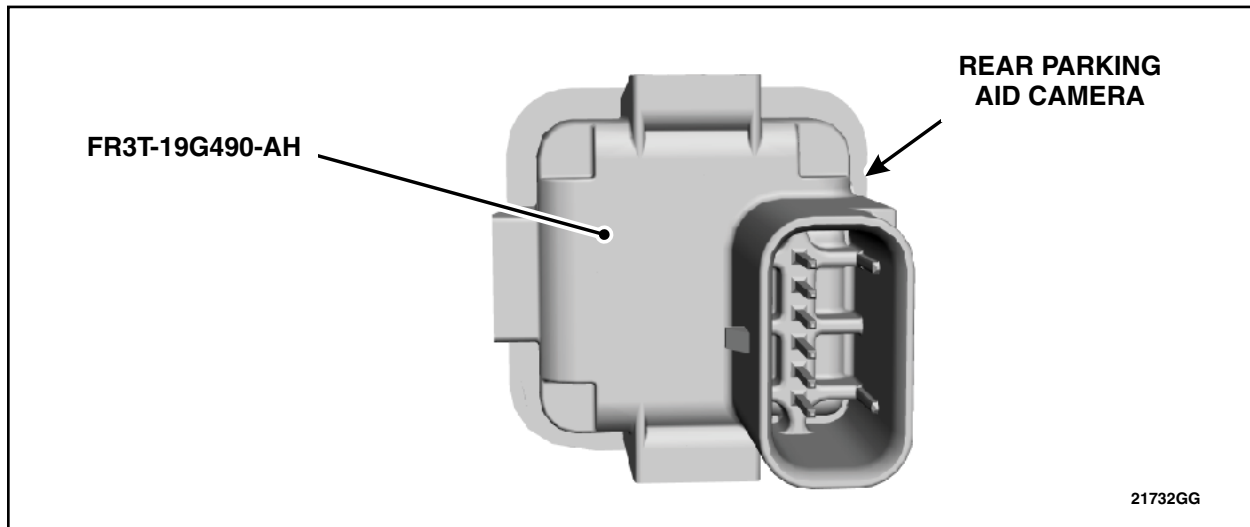


FIGURE 1

5. Verify the rear parking aid camera operation.

- Does the camera system operate correctly?

YES - Re-assemble the luggage compartment lid trim *if previously removed*. Interim repair is complete. Return the vehicle to the customer. **Safety recall remains open.**

NO - Proceed to Step 6.



6. Review the vehicle warranty and customer pay history to determine if Technical Service Bulletin (TSB) 18-2362 or 19-2273 was previously performed.

- Has the luggage compartment lid wiring harness been previously repaired per TSB 18-2362 or 19-2273?

YES - Re-assemble the luggage compartment lid trim *if previously removed*. Safety recall is complete. If the rear parking aid camera, satellite radio, luggage compartment lamp and/or luggage compartment lid release is not operating correctly, pursue normal diagnostics upon customer's request only.

NO - Install the luggage compartment lid wiring jumper harness.

For Coupe - Proceed to Step 10.

For Convertible - Proceed to Step 21.

Coupe

7. Remove the luggage compartment lid emergency release handle. See Figure 2.

- Press down the luggage compartment lid emergency release handle retaining tab.
- Remove the luggage compartment lid emergency release handle.

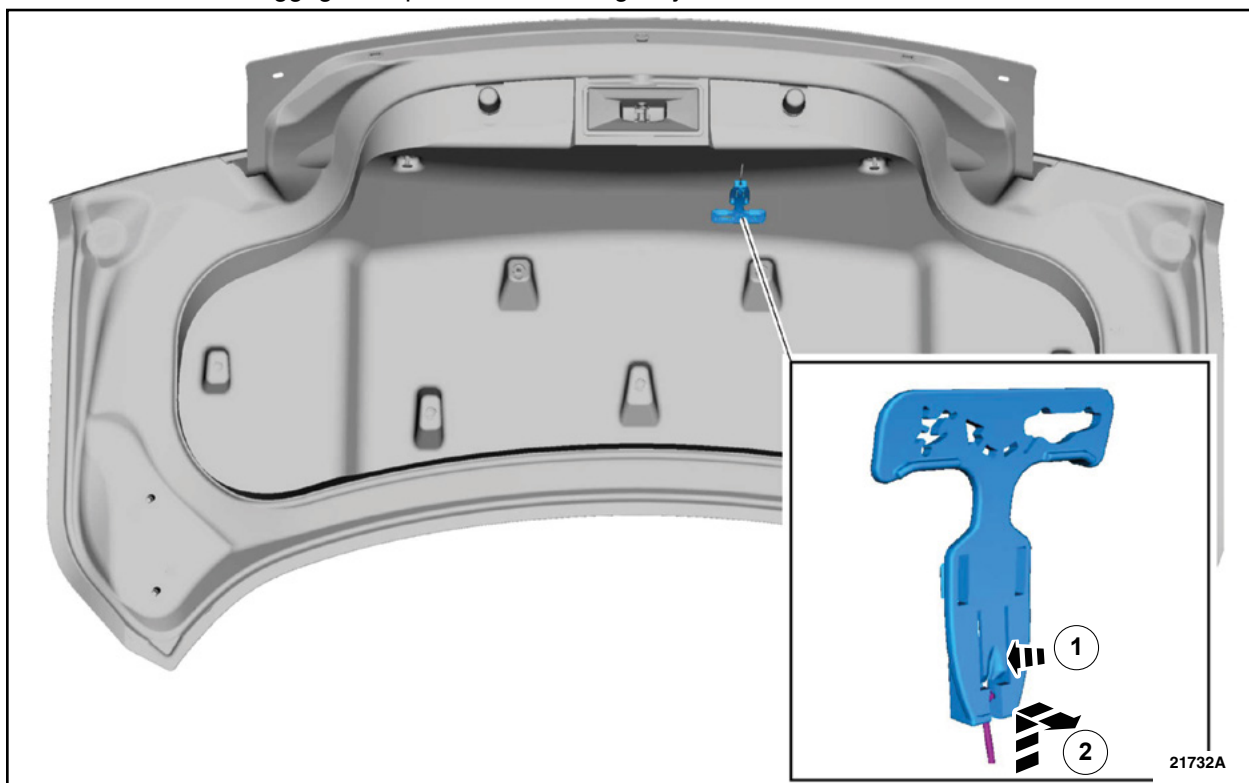


FIGURE 2



8. Remove the luggage compartment lid latch cover. See Figure 3.

- Insert a flat blade screwdriver between the luggage compartment lid latch cover and luggage compartment lid latch.
- Remove the luggage compartment lid latch cover while gently prying the cover away from the luggage compartment lid latch disengaging the luggage compartment lid latch cover from the tab on luggage compartment lid latch.

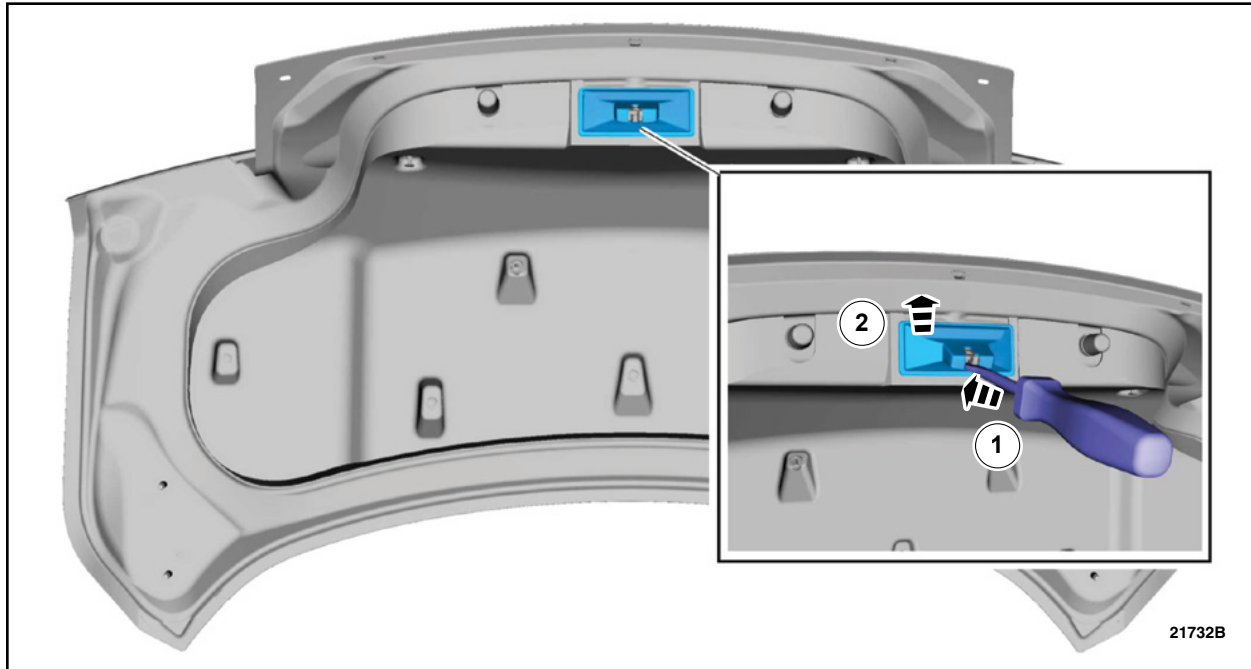


FIGURE 3

9. Remove the luggage compartment lid trim panel. See Figure 4.

- Remove the luggage compartment lid bump stop rubbers.
- Remove the retainers and remove the luggage compartment lid trim panel.

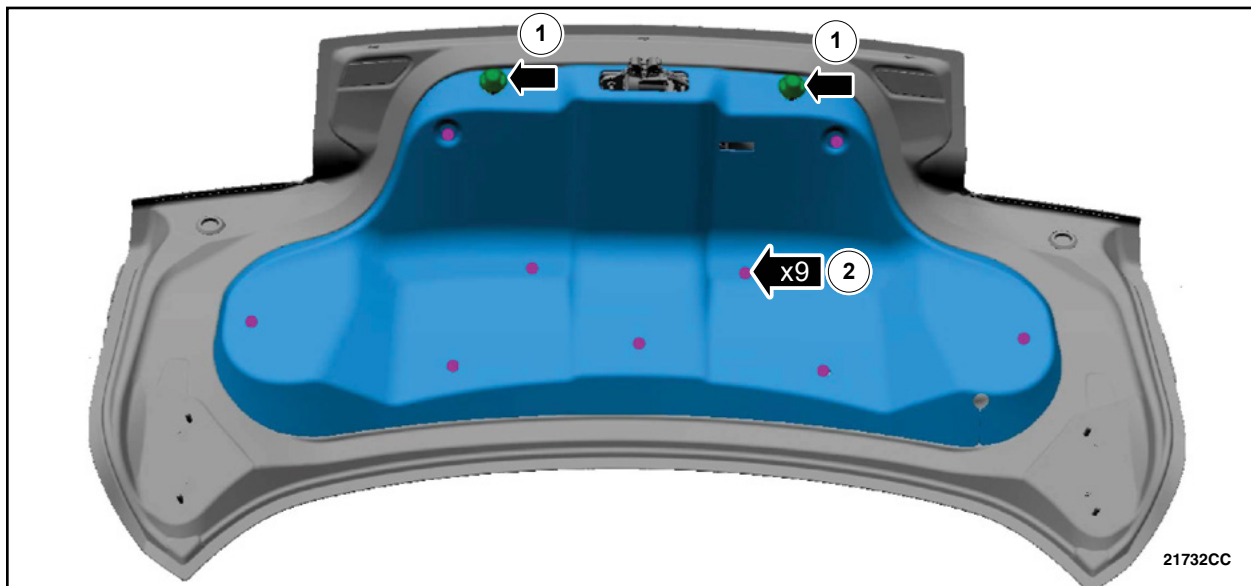


FIGURE 4



10. Disconnect the negative battery cable and position aside. Please follow the WSM procedures in Section 414-01.
11. Cut out the damaged section of the harness. Make the cut at the location of the harness noted. See Figure 5.

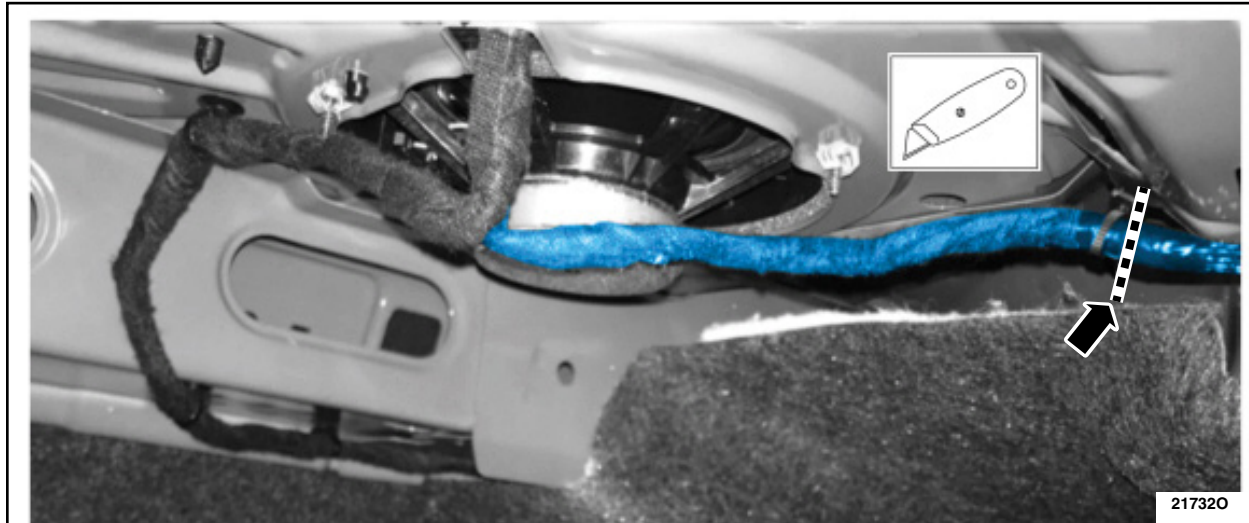


FIGURE 5

NOTE: Obtain two 3U2Z-14A088-AB wiring splice kits. Discard the butt splices and only use the heat shrink tubes for the repair.

12. Splice in the *new* section of harness, matching wire colors on the existing vehicle harness and the replacement section of harness as necessary. Follow the recommended wiring splice procedures using the soldering method in Section 5 of the Wiring Diagram. Stagger the location of each of the wire splices along the harness to minimize the overall size of the repair.
13. Wrap the spliced area in Coroplast 837 Electrical Wire Harness Tape or equivalent.
14. Secure the replacement section of harness into the same body holes as the original section of harness was using the clips attached to the replacement section of harness.
15. Re-assemble the luggage compartment lid trim by reversing Steps 9-7.
16. Connect the negative battery cable. Please follow the WSM procedures in Section 414-01.
17. If Diagnostic Trouble Codes (DTCs) were previously present, connect the appropriate Ford diagnostic scan tool or equivalent to the Data Link Connector (DLC) and clear all DTCs. Safety recall is complete. If the rear parking aid camera, satellite radio, luggage compartment lamp and/or luggage compartment lid release is not operating correctly, pursue normal diagnostics upon customers request only.



Convertible

18. Remove the luggage compartment lid emergency release handle. See Figure 6.

- Press down the luggage compartment lid emergency release handle retaining tab.
- Remove the luggage compartment lid emergency release handle.

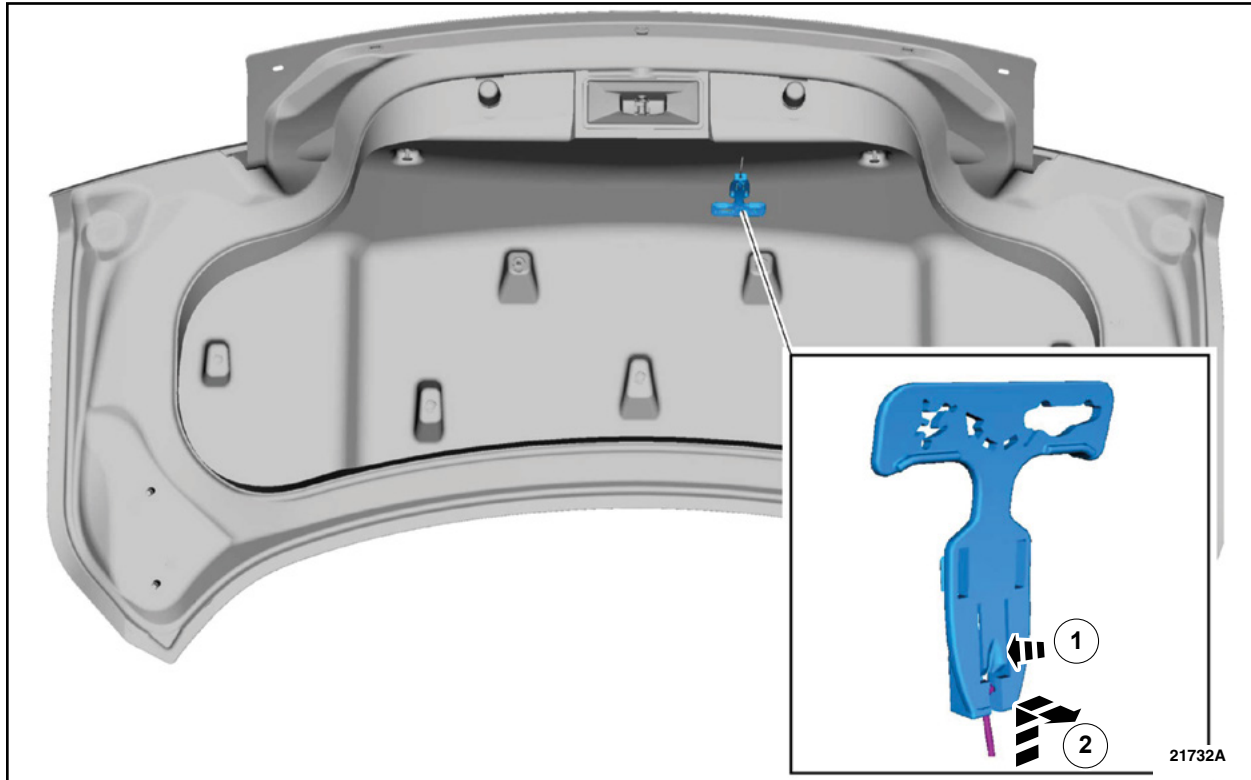


FIGURE 6



19. Remove the luggage compartment lid latch cover. See Figure 7.

- Insert a flat blade screwdriver between the luggage compartment lid latch cover and luggage compartment lid latch.
- Remove the luggage compartment lid latch cover while gently prying the cover away from the luggage compartment lid latch disengaging the luggage compartment lid latch cover from the tab on luggage compartment lid latch.

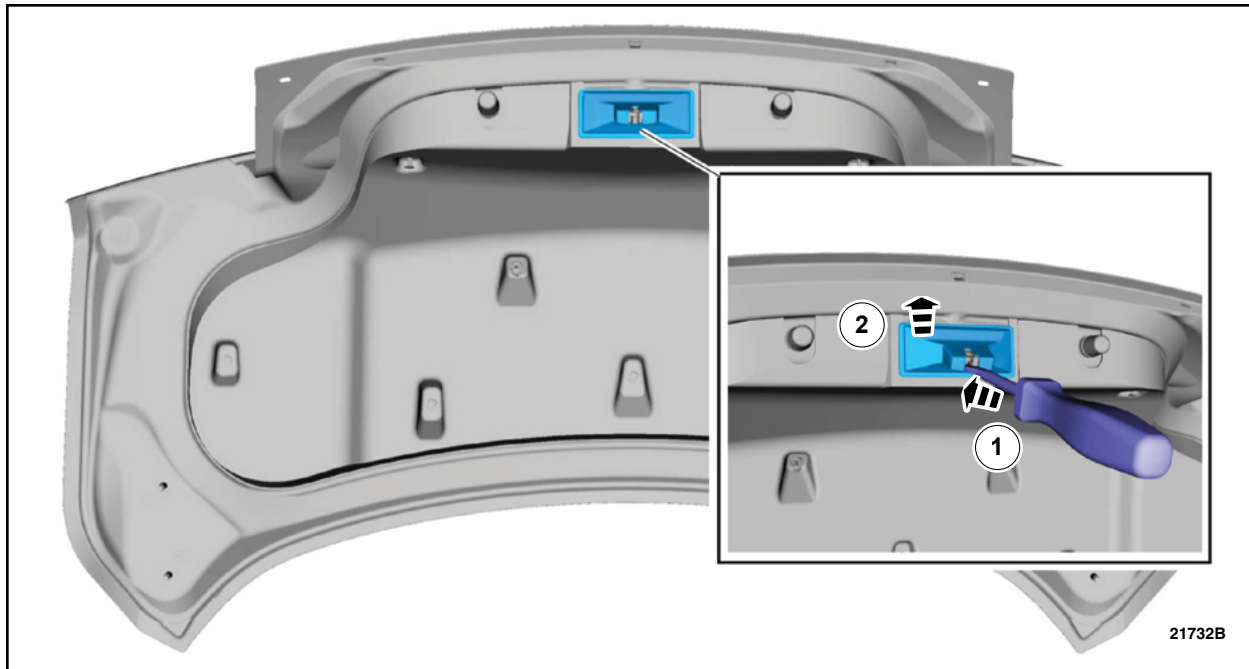


FIGURE 7

20. Remove the retainers and remove the luggage compartment lid trim panel. See Figure 8.

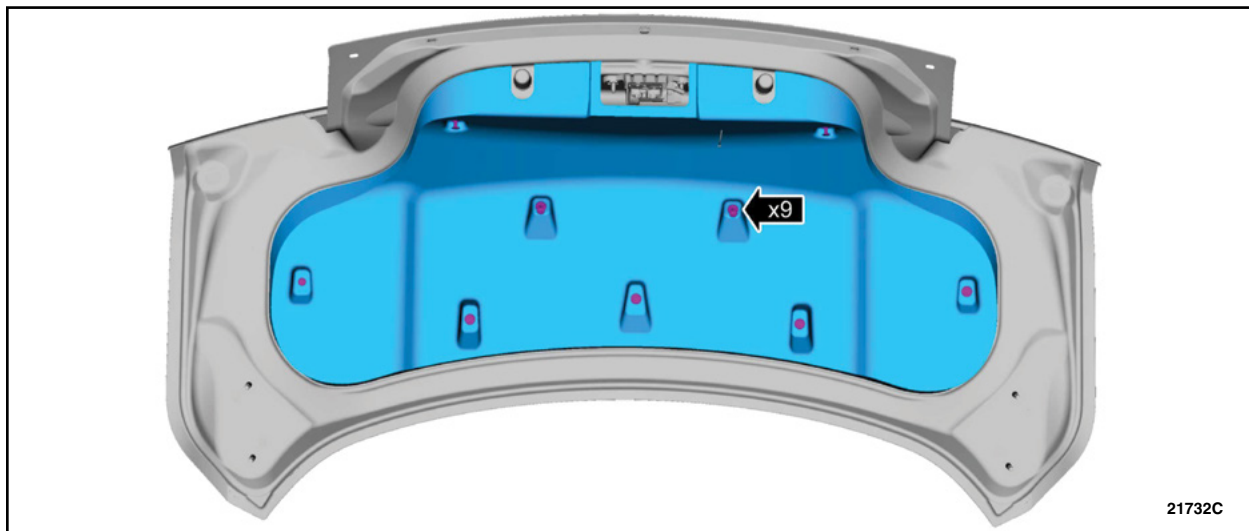


FIGURE 8



21. Disconnect the negative battery cable and position aside. Please follow the WSM procedures in Section 414-01.
22. Cut out the damaged section of the harness. Make the cut at the location of the harness noted. See Figure 9.

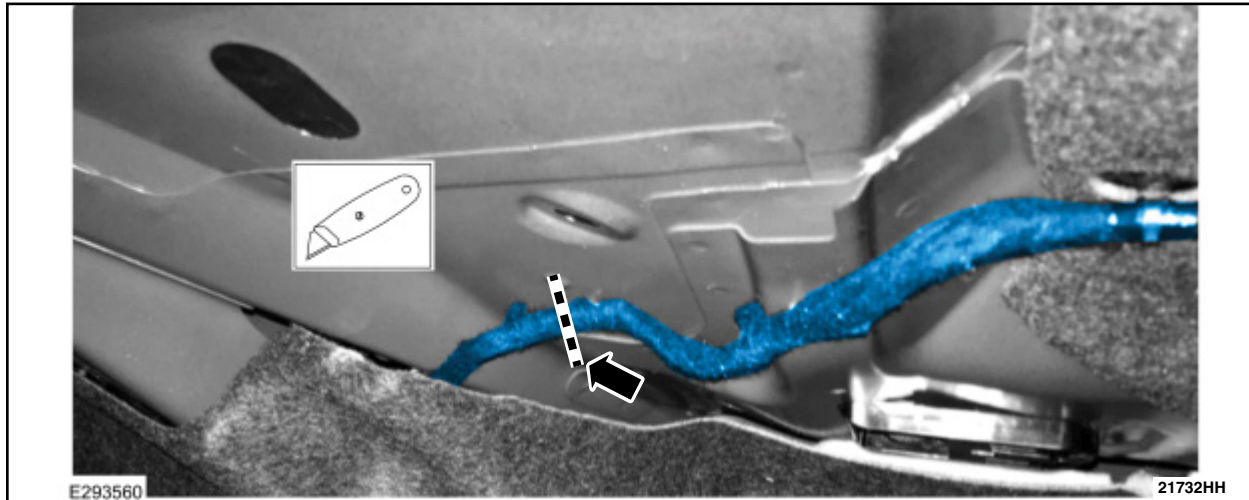


FIGURE 9

NOTE: Obtain three 3U2Z-14A088-AB wiring splice kits. Discard the butt splices and only use the heat shrink tubes for the repair.

23. Splice in the *new* section of harness, matching wire colors on the existing vehicle harness and the replacement section of harness as necessary. Follow the recommended wiring splice procedures using the soldering method in Section 5 of the Wiring Diagram. Stagger the location of each of the wire splices along the harness to minimize the overall size of the repair.

NOTE: While it is necessary to cut and remove a section of the old satellite radio antenna cable along with the rest of the harness, do not splice the satellite radio antenna cable where the harness is cut. The satellite radio antenna cable provided with the *new* harness is long enough to overlay the entire length of the old cable.

24. Remove the existing ground on this section of the harness from the body of the vehicle. Reinstall the ground on the *new* section of harness to the body of the vehicle.
25. Overlay the satellite radio antenna cable included with the *new* section of harness. Refer to WSM, Section 415-00B, Satellite Radio Antenna, Removal and Installation.
26. Wrap the spliced area in Coroplast 837 Electrical Wire Harness Tape or equivalent.
27. Secure the replacement section of harness into the same body holes as the original section of harness using the clips attached to the replacement section of harness.
28. Re-assemble the luggage compartment lid trim by reversing Steps 20-18.
29. Connect the negative battery cable. Please follow the WSM procedures in Section 414-01.



30. If Diagnostic Trouble Codes (DTCs) were previously present, connect the appropriate Ford diagnostic scan tool or equivalent to the Data Link Connector (DLC) and clear all DTCs. Safety recall is complete. If the rear parking aid camera, satellite radio, luggage compartment lamp and/or luggage compartment lid release is not operating correctly, pursue normal diagnostics upon customers request only.

IMPORTANT NOTE: Federal law prohibits selling motor vehicle parts or components that are under safety, compliance, or emissions recall. Unless a part is requested to be returned to Ford, all parts replaced under this Field Service Action (FSA) must be scrapped in accordance with all applicable local, state and federal environmental protection and hazardous material regulations. Refer to the Parts Retention, Return, & Scrapping section of the FSA dealer bulletin for further information.



Ford Motor Company
Recall Reimbursement Plan for 22S06 - Supplement #1

Ford and Lincoln dealers are in the best position to quickly and efficiently process reimbursement requests. However, federal legislation requires all motor vehicle manufacturers to establish processes through which customers may seek recall reimbursement directly from the manufacturer or from the dealers.

Regarding the specific reimbursement plan for Recall # 22S06, owners who have paid for service to remedy the defect or noncompliance must have had that service performed prior to April 29, 2022. After this date, if repairs related to this recall are performed by a non-Ford repair facility in an emergency situation, customers must submit any refund requests through their dealership. As required by this federal regulation, Ford Motor Company submitted the details of its latest General Recall Reimbursement Plan in a letter to the National Highway Traffic Safety Administration (NHTSA) in May 2021. The following is the text of that letter and the Plan:

General Recall Reimbursement Plan
(As submitted to the NHTSA)

Pursuant to the requirements set forth in 49 CFR Part 573 and Part 577 of the Code of Federal Regulations, Ford Motor Company (Ford) is submitting required information pertaining to our general reimbursement plan for the cost of remedies paid for by vehicle owners before they are notified of a related safety recall.

Set forth below is Ford's general plan to reimburse owners and purchasers for costs incurred for remedies in advance of notification of potential safety-related defects or noncompliances pursuant to Part 573.6 (c)(8)(i). This plan has not changed since our February 20, 2019 submission.

Reimbursement Notification

Ford's notice to a vehicle owner in accordance with 49 CFR Part 577 will indicate that Ford is offering a refund if the owner paid to have service to remedy the defect or noncompliance prior to a specified ending date. In accordance with Part 573.13 (c)(2), this ending date will be defined as a minimum of ten calendar days after the date on which Ford mailed the last of its Part 577 notifications to owners, and will be indicated in the specific reimbursement plan available to owners for an individual recall. This notice will direct owners to seek eligible reimbursement through authorized dealers or, at their option, directly through Ford at the following address:

Ford Motor Company
P.O. Box 6251
Dearborn, MI 48121-6251

Ford notes that this rule allows for the identification of a beginning date for reimbursement eligibility. Under the rule, an owner who paid to remedy the defect or noncompliance prior to the identified beginning date would not be eligible for reimbursement. Ford generally has not established such a beginning date for reimbursement eligibility and does not presently anticipate changing this general policy. However, in any case where Ford determines a beginning date is appropriate, Ford will indicate that date in the owner notice. As permitted by 577.11(e), Ford may not include a reimbursement notification when all vehicles are well within the warranty period, subject to approval by the agency.

Costs to be Reimbursed

For vehicles, reimbursement will not be less than the lesser of:

- The amount paid by the owner for the remedy that specifically addressed and was reasonably necessary to correct the defect or noncompliance that is the subject of the recall, or
- The cost of parts for the remedy (to be no more than the manufacturer's list retail price for authorized part(s), plus associated labor at local labor rates, miscellaneous fees (such as disposal of waste) and taxes.

For replacement equipment, reimbursement will be the amount paid by the owner for the replacement item (limited by the amount of the retail list price of the defective or noncompliant item that was replaced, plus taxes, where the brand or model purchased by the owner was different than the brand or model that was the subject of the recall). If the item of motor vehicle equipment was repaired, the reimbursement provisions identified above for vehicles will apply.

Ford notes that costs incurred by the owner within the period during which Ford's original or extended warranty would have provided for a free repair of the problem will not be eligible for reimbursement, as provided by Part 573.13 (d)(1).

Entities Authorized to Provide Reimbursement

Ford will continue to use authorized dealers to reimburse owners under the specific reimbursement plans for a particular recall, and will encourage owners to pursue requests for reimbursement directly through dealers to expedite reimbursement. Ford will also provide a mailing address to which customers can, at their option, send requests for reimbursement directly to Ford, as previously noted. Requests for reimbursement sent directly to Ford may take up to 60 days to process. Whether the owner chooses to pursue reimbursement requests through a dealer or directly through Ford, the owner will be directed to submit the required documentation, upon which reimbursement eligibility will be determined.

Required Documentation

The reimbursement determination will depend upon the information provided by the customer. Consistent with Part 573.13 (d)(4) the following information must be submitted:

- Claimant name and address
- Vehicle make, model, and model year
- Vehicle identification number (VIN) and, for replacement equipment, a description of such equipment or, for tires, the model, size and TIN (DOT code)
- Identification of the recall number (either the Ford recall number or the NHTSA recall number)
- Identification of the owner of the recalled vehicle at the time that the pre-notification remedy was obtained
- An original receipt for the pre-notification remedy that includes a breakdown of the amount for parts, labor, other costs and taxes, including costs for the replacement item. Where the receipt covers work other than to address the recall or noncompliance, Ford may require the claimant to separately identify costs that are eligible for reimbursement.
- If the remedy was obtained during the warranty period, documentation indicating that the warranty was not honored or the warranty repair did not correct the problem related to the recall.

Failure to submit all of the above information may result in denial of the reimbursement request.

Additional Information

The Part 577 required owner notice will provide a toll-free telephone number through which specific information about the reimbursement plan can be requested from Ford. This general reimbursement plan will be incorporated into notifications pursuant to Part 573.6 by reference. Information specific to an individual recall also may be incorporated into the Part 573.6 notification.