

SAFETY RECALL ACTION NOTICE 593: R&R SIDE STAND



Notice Information

Ref: 20846

Posted Date:

Posted To: General Manager / Business Owner, Technician, Parts / Accessories Coordinator, Sales Executive, Clothing Sales, Sales Manager, Aftersales Manager, Service Leader / Advisor, Accounts / Admin, Marketing Executive

Subject: Service/Technical

TOL NOTICE (US&CA) - February 21, 2022

TOL Ref. # 20846-SVC

SAFETY RECALL ACTION NOTICE 593: R&R SIDE STAND

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the below-referenced models. We require your immediate attention to rectify the below machines.

SAFETY RECALL ACTION NOTICE 593

R&R SIDE STAND

Model Code	Model	Model Year
LG1	TRIDENT	2022

VIN RANGE: AF8681 to AT4999
(All Markets except China)

WHAT IS THE PROBLEM?

The side stand leg may bend over time and use, causing an affected motorcycle to lean beyond its designed angle of lean when parked. This increased side stand lean angle will be noticeable to the rider.

WHAT WILL TRIUMPH DO?

To address this condition, Triumph is launching a new recall as described in the above Safety Recall Action Notice 593. All arrangements for updating of our computer systems have been

completed.

Notification letters to current customers will be mailed on or shortly after 23rd February explaining the action and advising them to return their bike to a Triumph dealer to have the modification carried out free of charge. Customers will be advised to adhere to national Covid-19 general movement and social distancing rules.

The bulletin instructs that affected VINS will require the side stand leg to be replaced.

WHAT SHOULD YOU DO?

All affected motorcycles are to be repaired in accordance with the above Safety Recall Action Notice.

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine for modification.

Triumph Dealers should take the following actions:

1. Quarantine all unsold motorcycle stock (including motorcycle stock for sale on your website and with 3rd parties) and make arrangements to repair as per the above Safety Recall Action Notice prior to any further deliveries to customers.
2. Quarantine all unsold new stocks of side stand leg (Triumph part number: T2086607). Do not sell to customers. Notify Triumph for destruction & credit information.
3. Owners of machines outside of the affected VIN range are not connected with this action and may therefore require reassurance.
4. This action is likely to increase visitor traffic to your showroom and service areas. Please ensure all arrangements are made to best accommodate them.

U.S. LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.

We apologize for the inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We thank you in advance for your anticipated cooperation.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.