



<b>Safety Recall:</b>	<b>March 2022</b>
<b>Jayco Inc. 22V-053</b>	
<b>Daimler Trucks 21V-369 (FL888)</b>	

## IMPORTANT SAFETY RECALL

### This Notice Applies to Your Recreational Vehicle

**Name**  
**Address**  
**City, St. Zip**

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its DETROIT Powertrain Division, and Jayco motorized division have decided that a defect, which relates to motor vehicle safety, exists on certain model year 2021-2022 Entegra Accolade, Accolade XL, Jayco Seneca, Seneca Prestige Class C motorhomes built with DETROIT Model 2, 3 and 5 steer axles manufactured between December 15, 2020 through April 14, 2021.

***Reason for this recall***

The tie rod clamp may be loose due to the supplied lock nuts being over-crimped. This can cause thread galling of the bolt and nut during installation. When galling occurs, it is possible that assembly torque may be achieved but the clamp is still loose. The tie rod clamp being loose could lead to the threaded tie rod ends becoming loose and eventual steering loss if the rod end pulls out of the tie rod, or the tube is broken due to vibration of the loose joint, creating the risk of crash.

***Recall Remedy***

The tie rod clamp may be loose due to the supplied lock nuts being over-crimped. This can cause thread galling of the bolt and nut during installation. When galling occurs, it is possible that assembly torque may be achieved but the clamp is still loose. The tie rod clamp being loose could lead to the threaded tie rod ends becoming loose and eventual steering loss if the rod end pulls out of the tie rod, or the tube is broken due to vibration of the loose joint, creating the risk of crash.

***What we need you to do***

Our records show the following unit is affected by this recall and is part of the current inventory at your dealership.

**VIN**

Please contact an Authorized DTNA Repair Facility and arrange to have the recall campaign performed. If you have questions about this Recall, please contact the DTNA Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com).

Federal law requires that all affected units in your inventory need to be repaired prior to delivery to a retail owner. If you no longer own the vehicle that corresponds to the identification number(s) please return the notification to the DTNA Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. In addition, please register the unit through Jayco Partners.

If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

If you have any questions, please contact the DTNA Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com).

or Jayco Customer Service at 800-283-8267 for assistance. Information regarding this recall is available in “Case Recall Attachments” in Jayco Partners.

We certainly regret this inconvenience; however, our customers’ safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Motorized Division