



April 21, 2022

## FOLLOW-UP NOTICE

# ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

**THIS IS A FOLLOW-UP NOTICE TO ADVISE THAT THE REMEDY PART IS NOW AVAILABLE FOR K900 VEHICLES.**

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2016-2018 MY K900 vehicles manufactured from April 21, 2015 through November 6, 2017 and all 2014-2016 MY Sportage vehicles manufactured from September 30, 2013 through November 16, 2015.

An engine compartment fire may occur in the area where the Hydraulic Electronic Control Unit (HECU) is located. The exact cause of fire remains unknown. However, it is believed that the HECU may experience an internal electrical short circuit that could result in overcurrent. An electrical short circuit in the HECU increases the risk of an engine compartment fire while parked or driving. A fire increases the risk of injury.

Dealers will install a new fuse with a different capacity to prevent an overcurrent condition in the HECU's electrical circuit board. Kia recommends that vehicle owners park their vehicles outdoors and away from other vehicles or structures until the recall repair has been performed.

The Technical Service Bulletin that provides the repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com).

Enclosed you will find a copy of the follow-up owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via the Owner's Section of [www.kia.com](http://www.kia.com). **Kia will mail follow-up notices to the affected K900 vehicle owners on April 26, 2022. Sportage vehicle owners will receive a follow-up letter by end of Summer 2022.**

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,  
Kia Service Department