



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 42L5 / Rear Axle Suspension Alignment

This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Advisor	

Date: February 17, 2022

Issue: A check of the suspension alignment of the rear axle was not included originally in the work instructions for Safety Recall 42L1. This may result in displacement in the wheel alignment, and could result in premature and uneven wear of the tires leading to a decrease of traction.

In cases where the tires are worn to the carcass, this may also cause a puncture. This could lead to a loss of tire pressure without warning, potentially causing a loss of vehicle control and even a crash.

If this condition is present, the driver may notice a steering wheel misalignment when driving on a straight road or the vehicle pulling to one side when braking or accelerating.

- Repair:**
- REPAIR AVAILABLE – February 18, 2022 - Check and, if necessary, adjust the rear axle suspension alignment on the affected vehicles. Tires will be checked for premature and uneven wear due to a possible misalignment of the suspension and will be replaced if necessary.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Important Information Regarding Tire Inspections Under This Recall

Customers are being advised:

For your safety and that of your passengers, please have this recall work performed as soon as possible. If you have more than one set of tires for your vehicle (for example, summer tires or winter tires), you must bring both sets to your recall appointment so they can be inspected (if necessary) under this recall.

If the rear axle suspension is properly aligned, it will not be necessary for your dealer to inspect your vehicle’s tires for premature wear under this recall.

If the rear axle suspension is misaligned, your dealer will correct it free of charge and will, at the same time, also inspect your vehicle’s tires for evidence of premature wear as a result of the misalignment. A tire(s) found to be prematurely worn due to misalignment of the rear axle suspension will be replaced free of charge. Your dealer will advise you regarding the estimated additional time needed to order and perform the replacement.

Tire replacement(s) will only be authorized in cases where your dealer has determined that the condition of the tires is directly related to wear resulting from the post-Safety Recall 42L1 rear axle suspension misalignment. Tire damage or malfunctions caused by normal wear & tear, or by outside influence, such as damage due to an accident, or vehicle misuse or neglect is not covered under this action.

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Parts Department:

There will be no parts allocation. See the 42L5 circular for complete parts details.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2020	2021	A4	4,138
USA	2019	2021	A5	1,921
USA	2020	2021	A5 CABRIOLET	314
USA	2020	2021	A6	2,450
USA	2020	2021	A7	203
USA	2020	2021	A8	222
USA	2020	2021	Q5	14,611
USA	2021	2021	Q7	1,929
USA	2021	2021	Q8	706
USA	2019	2021	RS5	172
USA	2021	2021	RS6	129
USA	2021	2021	RS7	208
USA	2021	2021	RSQ8	85
USA	2020	2021	S4	380
USA	2019	2021	S5	695
USA	2020	2021	S5 CABRIOLET	100
USA	2020	2021	S6	227
USA	2020	2021	S7	131
USA	2020	2021	S8	70
USA	2020	2021	SQ5	2,021
USA	2021	2021	SQ7	191
USA	2021	2021	SQ8	155
CAN	2020	2021	A4	759
CAN	2019	2021	A5	366
CAN	2020	2020	A5 CABRIOLET	21
CAN	2020	2021	A6	62
CAN	2020	2021	A7	16
CAN	2020	2020	A8	3
CAN	2020	2021	Q5	2,206
CAN	2021	2021	Q7	93
CAN	2021	2021	Q8	62
CAN	2019	2021	RS5	18
CAN	2021	2021	RS6	23
CAN	2021	2021	RS7	19
CAN	2021	2021	RSQ8	25
CAN	2020	2021	S4	71
CAN	2020	2021	S5	278
CAN	2020	2021	S5 CABRIOLET	16
CAN	2020	2021	S6	21

CAN	2020	2020	S7	9
CAN	2020	2021	S8	8
CAN	2020	2021	SQ5	244
CAN	2021	2021	SQ7	15
CAN	2021	2021	SQ8	26

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – February 2022

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-