

HUSQVARNA TECHNICAL BULLETIN HTB2111 - USA

NOVEMBER 3, 2021

RECALL: THIS MODIFICATION HAS TOP PRIORITY AND MUST BE PERFORMED IMMEDIATELY TO ENSURE CUSTOMER SAFETY

REPLACEMENT OF THE BRAKE PAD RETAINING “R” CLIPS ON THE FRONT BRAKE AND REAR BRAKE CALIPER BRAKE PAD SECURING PINS

AFFECTED MODELS:

2022 FE 350s

2022 FE 501s

RESTRICTIONS: AFFECTED MODELS ARE LINKED BY VIN IN HUSQVARNA DEALER.NET

It is mandatory that your customers discontinue riding their motorcycle until the brake pad retaining “R” clips on the front brake and rear brake caliper brake pad securing pins have been replaced by an authorized Husqvarna Motorcycles dealer. Husqvarna Motorcycles North America, Inc. requests that you make every effort to contact all of your customers that could be affected by this Recall.

INITIAL INFORMATION:

Husqvarna Motorcycles North America, Inc. had published a prior recall (Technical Bulletin HTB2108) that informed you to check the retaining “R” clips on the front brake caliper for proper mounting due to the possibility that the clips can unfasten and fall out and get lost while riding.

In the effort of continuous product development and safety the originally mounted brake pad retaining “R” clips must be replaced with the new version retaining “R” clips and they must be mounted on the front brake and rear brake caliper brake pad securing pins.

On the following pages are the instructions for replacing the brake pad retaining “R” clips on the front brake and rear brake caliper brake pad securing pins.

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Husqvarna Motorcycles North America, Inc. has determined that a defect which relates to motor vehicle safety exists with certain 2022 model motorcycles listed on page 1 pertaining to the brake pad retaining “R” clips on the front brake caliper. On affected motorcycles there is a possibility that the brake pad retaining “R” clips on the front brake caliper can unfasten and fall out and get lost while riding. This can result in the brake pad securing pin being lost which could reduce front braking performance.

For this reason and to ensure the highest level of safety, performance, reliability and customer satisfaction, the brake pad securing pin retaining “R” clips on the front brake caliper must be replaced on all affected motorcycles.

The brake pad retaining “R” clips on the rear brake caliper brake pad securing pin must also be replaced at the same time during this repair to prevent the mixing up of retaining “R” clips by equipping the motorcycle with like clips on both the front brake and rear brake caliper to have a unification of the “R” clips.

Husqvarna Motorcycles North America, Inc. is notifying all registered owners of the 2022 model motorcycles listed on page 1 by mail. A copy of the customer letter is included in this bulletin. The customer should take the letter along with the affected motorcycle to an authorized Husqvarna Motorcycles Dealer to have the brake pad retaining “R” clips on the front brake and rear brake caliper brake pad securing pins replaced.

Dealers must replace the brake pad retaining “R” clips on the front brake and rear brake caliper brake pad securing pins on all affected 2022 model motorcycles listed on page 1 in their inventory prior to any customer delivery. Any of the affected 2022 model motorcycle received directly from Husqvarna Motorcycles North America, Inc. require the replacement of the brake pad retaining “R” clips on the front brake and rear brake caliper brake pad securing pins prior to customer delivery. Affected motorcycles acquired through dealer transfers or trades must be remedied and checked in Husqvarna Dealer.net to ensure and document that the repair has been performed.

Motorcycles that are affected must not be sold or operated until the brake pad retaining “R” clips on the front brake and rear brake caliper brake pad securing pins are replaced as described in this bulletin.

It is a violation of Husqvarna Motorcycles North America, Inc. policy for an authorized Husqvarna Motorcycles dealer to deliver any affected units to customers before the procedure in this bulletin has been performed.

Husqvarna Motorcycles North America, Inc. must report to the federal government on a regular basis how many motorcycles have been inspected and repaired during this campaign. Be sure to submit your warranty request for reimbursement on every unit repaired to ensure accurate compliance numbers.

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PROCEDURE FOR REPAIR:

Replace the brake pad retaining “R” clips on both the front brake and rear brake caliper brake pad securing pins with the improved version, see Fig. 1.

1. The brake pad retaining “R” clips of the front brake caliper must be mounted in opposing directions. The outer retaining “R” clip must be inserted from the front, the inner retaining “R” clip from the rear as shown in Figure 2.
2. The brake pad retaining “R” clips of the rear brake caliper must both be inserted from above, see Fig. 3.



Fig. 1 – Old version “R” clips compared to the new version



Fig 2. – Correct front brake mounting



Fig 3. – Correct rear brake mounting

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PARTS ORDERING:

Please order the following for each affected motorcycle:

1 QTY. A54013117000 – “R” clip kit (includes 4 “R” clips for both the front and rear brake caliper)

Replaced brake pad retaining “R” clips must be returned to the Husqvarna Motorcycles Warranty Department at 1119 Milan Ave. Amherst, OH 44001. Warranty Claims will only be processed after the replaced parts have been received. Parts must be tagged and include a copy of the claim.

VEHICLE LOCK INFORMATION:

Unsold motorcycles that are linked to this recall are locked in the vehicle history. The vehicle lock prevents the motorcycle from being retailed to a customer before the recall is performed. In order to unlock the vehicle, you must perform the recall and then submit a TI claim. After the TI claim is submitted it will be possible to unlock and retail the motorcycle.

WARRANTY INPUT INFORMATION:

This Technical Bulletin only affects certain VIN numbers! Please check the VIN by performing a Motorcycle History search in Husqvarna Dealer.net to determine if it's affected. If the motorcycle is affected, you will see a link to the bulletin and its repair status in the history results. Husqvarna Motorcycles North America, Inc. will not warranty units whose VIN numbers are not listed as this bulletin does not apply to them. It is the responsibility of the dealer to determine if the unit requires this update by checking the vehicle history and understanding the instructions provided by this bulletin.

Please note that when entering a warranty claim on an affected model, you must perform a history search, expand the **Technical Information** window, click the blue arrow on the right side of the corresponding bulletin message.

You can now choose the TI Number from the list. The TI number for this procedure is according to the repairs performed and listed in the warranty claim input information; click **Continue with selected action code**.

The Warranty Claim is automatically entered for you, including parts & labor. You must enter additional information in the required fields marked with an asterisk “*” before submitting the claim to Husqvarna Motorcycles. The flat rate time for this repair is based on the action performed and provided in minutes.

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Warranty type:
T1 warranty
Assembly group:
13 – Brake
Damage code:
900 – Failure identification by manufacturer
Damage-causing component:
A54013017000 – locking pin complete
Action code, parts, working time:
Replacement of the “R” retaining clips Action code: 13_1952219_01 Labor time: 15 minutes Parts: 1 QTY. A54013117000 – “R” clip kit
Are stock items affected: YES
Please return stock of the following items to the Parts Center via Return Merchandise Authorization: #A54013017000 locking pin complete #A54013082000 locking pin complete #A54013015000 front brake caliper incl. lining #A54013080000 rear brake caliper incl. lining

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