



IMPORTANT SAFETY RECALL NOTICE

Recall Number 22V-002

Dear Look Trailers Dealer:

This Notice applies to Look Trailers equipped with an electric winch for the rear door, manufactured from 1/1/2014- 12/31/2021. Nine trailers are affected, and our records show that you received one of the nine trailers, a 2017 Model JV85x20TE3, Journey Flat Top Auto 10k, VIN 53BPTEB21JU030296.

What is the Concern?

Look Trailers has learned about two incidents occurring on *competitors'* cargo trailers where the winch cable securing the rear door snapped, causing the rear door to freefall and strike bystanders. Look Trailers has not received reports of any winch cables snapping, or of any similar incidents on *Look Trailer* cargo trailers, and believes its trailers were properly designed and manufactured, and meet all applicable Federal Motor Vehicle Standards. Nonetheless, in an abundance of caution, Look Trailers has decided to field modify the nine cargo trailer units it has sold since 2014 on which a snapped winch cable could cause the rear door to freefall and injure a bystander. These nine units are equipped with a winch cable as the sole means of securing the rear door. You are the owner of one of those nine vehicles.

What will Look Trailers Do?

Look Trailers will add a 3M DBI-SALA load arrestor to the nine affected trailers. The 3M DBI-SALA Load Arrestor monitors the speed of the ramp door's descent. If the ramp door's speed exceeds .5m/s (1.64ft/s), the 3M DBI-SALA Load Arrestor instantly locks the cable and safely supports the rear door. Look Trailers will add the 3M DBI-SALA Load Arrestor to the trailer at its own cost and expense.

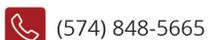
What should you do?

Look Trailers has issued a recall notice, a copy of which is attached. However, Look Trailers has been unable to identify who purchased the unit you received, as identified above. Please contact the owner of that trailer, forward a copy of the recall notice, and direct the owner to contact Look Trailers by phone at 1-877-475-5665 extension 1134 toll free between the hours of 8am EST and 5pm EST, Monday through Friday, to arrange for Look Trailers to install the 3M DBI-SALA Load Arrestor modification on the trailer.

What should you do if you have further questions?

Contact Look Trailers by phone toll-free at 1-877-475-5665 extension 1134, between 8am and 5pm EST, Monday through Friday.

If you are the lessor of this trailer, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.



(574) 848-5665



Tf: (877) 475-5665



Fax: (574) 848-5660



11550 Harter Dr. Middlebury, IN 46540



looktrailers.com



Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it

is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

We apologize for any inconvenience this safety recall may cause, but safety is our first concern.

LOOK TRAILERS



(574) 848-5665



Tf: (877) 475-5665



Fax: (574) 848-5660



11550 Harter Dr. Middlebury, IN 46540



looktrailers.com

LOOK Trailers is a family-focused company; building industry-leading products while making safety, innovation and customer service our highest priorities.