



IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall ID: 22T006

To: Continental Authorized Motorcycle Tire Distributors and Dealers

Continental Tire the Americas, LLC –Tire Safety Recall

See attached list of affected tires in the Attachment No. 1 and reference photos in Attachment No. 2.

Continental Tire the Americas, LLC (“CTA”) announced a tire safety recall involving approx. 62,000 tires from the tire lines Continental ContiGo!, TKC80, LB and K62 which have been sold in the replacement market and as original equipment on new motorcycles. CTA has determined that superficial groove cracks in the tread rubber developed during testing. Groove cracking may appear during the tire service life and can lead to tread separation, increasing the risk of a crash.

Please read this notice carefully and follow the steps outlined below, CTA requests your assistance in:

1. Identifying
2. Removing and Replacing
3. Tire Return and Disposal
4. Miscellaneous

The following instructions will outline the details of this program.

1. Identifying Tires by Product Line and DOT

1.1. Subject Tires

The subject tires were sold as replacement and original equipment tires. The tires must match both the tire line, full DOT tire identification number (TIN) and production period to be part of the recall:

1. Tire Lines – ContiGo!, K62, LB and some sizes of the TKC80 tire line
2. DOT TIN's - see list of affected articles shown in Attachment no. 1 below
3. Production period: 0119 to 1722

Examples for full identification see Attachment no. 2 and 3.

1.2 End Consumers

We request that dealers research their sales records for end consumers who may have purchased one or more of the subject tires. Email end consumer contact information to ContiMoto@custhelp.com or call the toll-free number 1-888-799-2168 (Menu option - Motorcycle Tire Recall) with the following consumer information:

- End consumer name, address, and phone number
- Quantity of subject tires sold to that end consumer
- Tire line, size and full DOT
- Date of tire(s) sale

CTA will begin notifying end consumers that have been identified as having purchased affected tires. These end consumers will be directed to contact the dealer where they purchased their motorcycle or tire to schedule an appointment for having a replacement tire installed on their motorcycle. In case you are contacted, we request your assistance in verifying, removing tires included in this program and replacing with a substantially similar tire.



We ask distributors to forward this information to all their locations and to their dealers.

2. Removing and Replacing Affected Tires in Service

2.1 Removing Recall Tires

In case you are contacted, you are requested to remove from use all recall tires which you identify as included in this recall program, see attached list in the **Attachment No. 1**. All removed tires have to be rendered unserviceable (e.g. by cutting through the sidewall besides the DOT) and handed back to the tire owner. The tire owner will submit photos of the scrapped tire to CTA in order to initiate the shipping of the replacement tire. The tire owner will receive a reimbursement check which covers the costs for mounting, balancing, and disposal.

2.2 Replacing Recall Tires

You are requested to replace all affected tires with the replacement received from CTA.

The tires must meet tire line and full DOT to be part of the recall, see attached list in the **Attachment No. 1**.

2.3 Previously Replaced Tires

In case the consumer has already replaced a tire that is included in this program and is seeking reimbursement, please refer them to call 1-888-799-2168 (Menu option - Motorcycle Tire Recall) for assistance.

2.4 Tire Disposal

All tires that are identified as included in this program must be disposed of after CTA has received and verified the pictures of the replaced tire(s). Replacement tire(s) and/or reimbursement will only be issued once the recall tires have been verified by CTA.

3.1 NEW Tires from Stock - Direct Customer and Distributor Procedure

Each direct customer or distributor must check their on hand new tire inventory for the subject tires and return these tires to CTA.

Please follow the special instructions below:

The direct customer or distributor returning tires subject to this recall program are to ship these tires with a **separate pickup or segregated on different pallets from their normal warranty returns**. (Note: for normal warranty returns continue to follow all current procedures). Attach a copy of the Return Form NHTSA Recall ID: 22T006. **You must indicate “Safety Campaign”** in the *Reason for Removal* field. **For clear identification write “RECALL” on Tread.**

- The direct customer or distributor returning tires from inventory are to ship the tires weekly.
- The preferred shipping method is in quantities of five or more tires. When shipping with this method, ship via YRC, “Freight Collect” call (800) 357-9199 (USA only) to schedule a pickup, reference code “RECALL”.

On the Bill of Lading indicate shipment terms of “Freight Collect”. CTA will be billed for the freight charges. Please remember to verify the tire count before signing the Bill of Lading. Stipulate on the Bill of Lading “Recall scrap rubber tires – freight class 110”.



- Quantities of **four or less** tires, call 1-888-799-2168 and ask for assistance.
- Ship tires to: Continental Tire the Americas, LLC.
854 Paragon Way
Ref. Code RECALL
Rock Hill, SC 29730

3.2 NEW Tires from Stock - Dealer Procedure

Each dealer should return all subject new tires from inventory to their distributor following their normal warranty and credit return process.

3.3 Tires in Remote Locations

Dealers in Hawaii, Alaska and Puerto Rico or any tire dealer needing additional assistance should call 1-888-799-2168 regarding return of a tire.

4 Miscellaneous

4.1 Credit of NEW Tires

CTA will credit distributors for the subject tires after the tires have been received by CTA, inspected and verified. You will receive full credit for acquisition price of the tires(s) plus \$10 per tire handling fee for you and (in case you forwarded tires from one of your dealers) plus \$5.00 per tire handling commission for the corresponding dealer. **Tires not meeting the Recall criteria are not eligible for credit.**

It is the distributors responsibility to pass this credit to their dealers.

4.2 Sales of Affected Tires

Continental Tire is required to advise you of the following information and obligations of the Dealer:

Be advised that pursuant to 49 CFR 573.11 and 573.12 you are prohibited from selling any new or used noncompliant tires that are subject to the recall program described in this notice.

Be advised that pursuant to 49 CFR 573.10 you are further required to notify NHTSA of the sale of any new or used noncompliant tires subject to the recall program described in this notice to:

Associate Administrator for Safety Assurance,
National Highway Traffic Safety Administration,
1200 New Jersey Avenue, S.E.,
Washington, DC 20590

or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to www.nhtsa.gov. We greatly appreciate your assistance in this matter and CTA would like to thank you.

Sincerely,

Continental Tire the Americas, LLC.

1830 MacMillan Park Drive
Ft. Mill, SC 29707


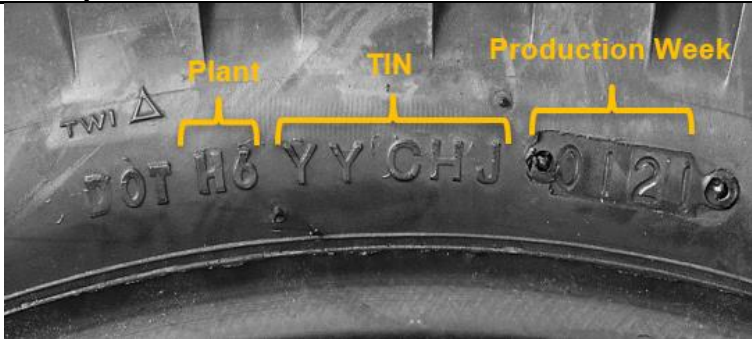

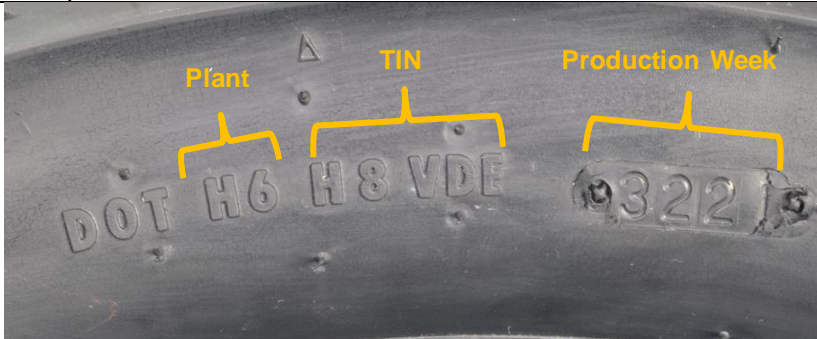






Attachment no.1.

Note: No other tire sizes, production periods or product lines are affected.

Marketing Line	Article No.	Size / Service Description	DOT Plant + TIN codes	Affected DOT production weeks
TKC80	02071390000	120/90-17 M/C 64S TT TKC80 M+S	H6 LD CHJ	0119 - 1722
TKC80	02070510000	5.10-17 M/C 67S TT TKC80 M+S	H6 LJ CHJ	0119 - 1722
TKC80	02070680000	3.25-18 M/C 59S TT TKC80 M+S	H6 YY CHJ	0119 - 1722
TKC80	02001230000	4.00-18 M/C 64R TT TKC80 M+S	H6 Y2 CHJ	0119 - 1722
TKC80	02001420000	120/90-18 M/C 65R TT TKC80 M+S	H6 1D CHJ	0119 - 1722
TKC80	02070800000	3.50-18 M/C 62S TT TKC80 M+S	H6 Y1 CHJ	0119 - 1722
TKC80	02400830000	120/70-19 M/C 60Q TL TKC80 M+S	H6 2X KHJ	0119 - 1722
TKC80	02072220000	3.00-21 M/C 51S TT TKC80 M+S	H6 24 CHJ	0119 - 1722
TKC80	02071430000	90/90-21 M/C 54S TT TKC80 M+S	H6 LL CHJ	0119 - 1722
TKC80	02471440000	90/90-21 M/C 54T TL TKC80 M+S	H6 LL CHJ	0119 - 1722
TKC80	02072000000	2.50-21 M/C 48S TT RF TKC80 M+S	H6 25 CHJ	0119 - 1722
TKC80	02072100000	2.75-21 M/C 52S TT RF TKC80 M+S	H6 23 CHJ	0119 - 1722
ContiGo!	02400360000	130/90-17 M/C 68H TL ContiGo!	H6 H8 VDE	0119 - 1722
ContiGo!	02400370000	130/90-17 M/C 68V TL ContiGo!	H6 H8 VDE	0119 - 1722
ContiGo!	02400240000	110/70-17 M/C 54H TL ContiGo!	H6 WA VDE	0119 - 1722
ContiGo!	02400350000	130/70-17 M/C 62H TL ContiGo!	H6 VC VDE	0119 - 1722
ContiGo!	02400480000	130/80-17 M/C 65H TL ContiGo!	H6 69 VDE	0119 - 1722
ContiGo!	02400450000	110/80-17 M/C 57V TL ContiGo!	H6 LO VDE	0119 - 1722
ContiGo!	02400380000	140/80-17 M/C 69V TL ContiGo!	H6 FV VDE	0119 - 1722
ContiGo!	02400150000	4.00-18 M/C 64H TL ContiGo!	H6 Y2 VDE	0119 - 1722
ContiGo!	02400190000	100/90-18 M/C 56H TL ContiGo!	H6 XA VDE	0119 - 1722
ContiGo!	02400200000	100/90-18 M/C 56V TL ContiGo!	H6 XA VDE	0119 - 1722
ContiGo!	02400210000	120/90-18 M/C 65H TL ContiGo!	H6 ID VDE	0119 - 1722
ContiGo!	02400220000	120/90-18 M/C 65V TL ContiGo!	H6 ID VDE	0119 - 1722
ContiGo!	02400270000	110/80-18 M/C 58V TL ContiGo!	H6 XE VDE	0119 - 1722
ContiGo!	02400400000	130/70-18 M/C 63H TL ContiGo!	H6 U2 VDE	0119 - 1722
ContiGo!	02400410000	130/80-18 M/C 66V TL ContiGo!	H6 1F VDE	0119 - 1722
ContiGo!	02400420000	150/70-18 M/C 70V TL ContiGo!	H6 XD VDE	0119 - 1722
ContiGo!	02400260000	90/90-18 M/C 51H TL ContiGo!	H6 Y8 VDE	0119 - 1722
ContiGo!	02400390000	110/90-18 M/C 61H TL ContiGo! Rear	H6 1A VDE	0119 - 1722
ContiGo!	02400280000	110/90-18 M/C 61H TL ContiGo! Front	H6 1A VDE	0119 - 1722
ContiGo!	02400290000	100/90-19 M/C 57H TL ContiGo!	H6 M5 VDE	0119 - 1722
ContiGo!	02400300000	100/90-19 M/C 57V TL ContiGo!	H6 M5 VDE	0119 - 1722
ContiGo!	02400140000	3.25-19 M/C 54H TL ContiGo!	H6 IN VDE	0119 - 1722
ContiGo!	02400230000	120/80-16 M/C 60V TL ContiGo!	H6 LF VDE	0119 - 1722
ContiGo!	02400330000	130/90-16 M/C 67H TL ContiGo!	H6 XK VDE	0119 - 1722
ContiGo!	02400340000	130/90-16 M/C 67V TL ContiGo!	H6 XK VDE	0119 - 1722
ContiGo!	02400320000	3.00-21 M/C 51H TL ContiGo!	H6 26 VDE	0119 - 1722
ContiGo!	02400310000	90/90-21 M/C 54H TL ContiGo!	H6 LL VDE	0119 - 1722
K62	02002610000	3.00-10 M/C 50J TT RF K62 WW	H6 BE KFB	0119 - 1722
K62	02200110000	3.50-10 M/C 59J TL K62	H6 BF KFB	0119 - 1722
K62	02200120000	3.50-10 M/C 59J TL K62 WW	H6 BF KFB	0119 - 1722
LB	02002450000	4.00-8 M/C 55J TT LB	H6 A2 JLB	0119 - 1722
LB	02002460000	4.00-8 M/C 55J TT LB WW	H6 A2 JLB	0119 - 1722
LB	02002350000	3.50-8 M/C 46J TT LB	H6 AT JLB	0119 - 1722
LB	02002360000	3.50-8 M/C 46J TT LB WW	H6 AT JLB	0119 - 1722

Attachment no. 2 – how to identify Tire line, DOT Plant + TIN Code and Production Week

Tire Line	Tire Line Sidewall Picture	Examples of DOT Plant and TIN Code
TKC80		 <p>Multiple TIN codes affected – see Attachment 1</p>
ContiGo!		 <p>Multiple TIN codes affected – see Attachment 1</p>
K62		 <p>Multiple TIN codes affected – see Attachment 1</p>
LB		 <p>Multiple TIN codes affected – see Attachment 1</p>

Attachment no. 3 – how to identify the specific article

Because there are several articles affected which have the same Size + same DOT Plant and TIN Code on the tire sidewall, it is important to identify the specific article to replace/reimburse them correctly.

Based on the Size and Service Description

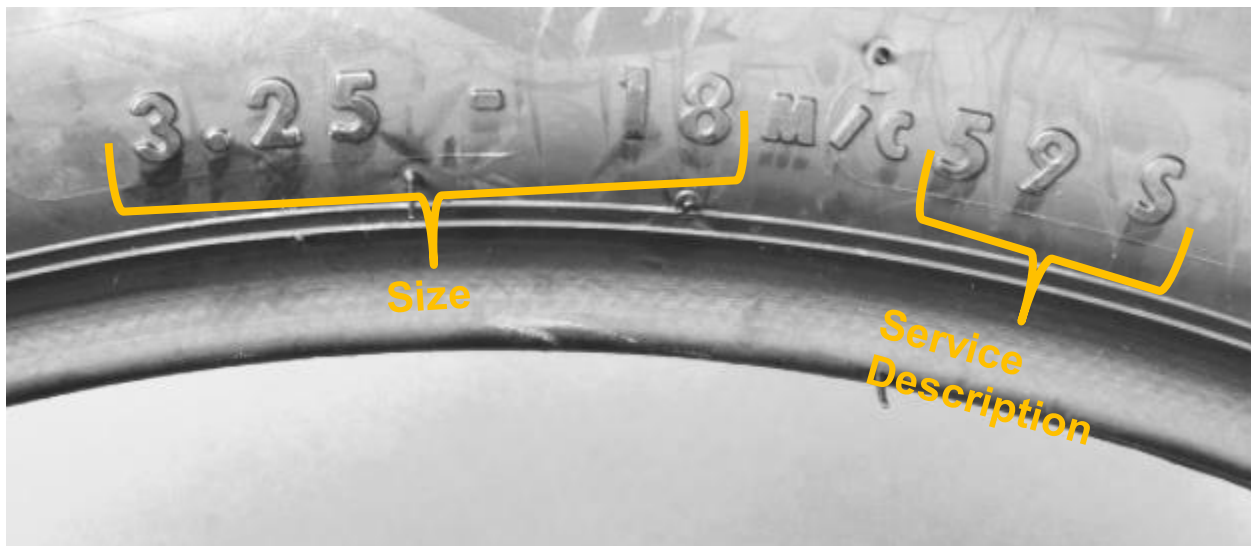
First, check besides the Size of the tire also the corresponding Service Description (Load Index + Speed Symbol). Please see examples below.

Example 1: Metric Tire Size



According to the example: Size **130/90-17**, Service Description (Load Index + Speed Symbol) **68V**

Example 2: Imperial Tire Size



According to the example: Size **3.25-18**, Service Description (Load Index + Speed Symbol) **59S**

Based on the Sidewall Color

The tire lines K62 and LB are available with black sidewalls (standard) as well as with white sidewalls. All tires with the white sidewalls have the designation ending with "WW" in the table in the Attachment no. 1.