

IMPORTANT VOLUNTARY SAFETY RECALL NOTICE

For Owners

Release Date: August 25, 2022

Release Number: 001

SAFETY RECALL: MW Co. WELD Off Road 17x9, + 0, 8 lugs Crux Wheels

Dear MW Co. WELD OFF Road Wheel Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. MW Company LLC (“**MW Co.**”) has decided that there may be a defect relating to the WELD Off Road 17x9, + 0, 8 lugs Crux Wheels in product numbers W12079017500 or W12079018500 or W12079082500 or W11979017500 or W11979018500 or W11979082500 purchased between December 2021 and the Release Date.

Your wheels are included in this Recall action.

Name of Product: WELD Off Road 17x9, + 0, 8 lugs Crux Wheels Product No. W12079017500 or W12079018500 or W12079082500 or W11979017500 or W11979018500 or W11979082500.

What is the concern?

We have learned of an incident in which it was claimed that the WELD Off Road 17x9, + 0, 8 lugs Crux Wheel failed.

These wheels may be susceptible to cracking. A wheel crack will result in a flat tire. If a wheel crack remains undetected, it could eventually lead to separation of the wheel from the rim which could potentially cause a loss of vehicle control. The separated components may also damage the adjacent wheel end, suspension or body panel components and result in hazardous road debris. To date, there have been no reports of accidents, injuries, or fatalities related to this condition, and only minor property damage (i.e., damage to the wheel end and adjacent components) has been reported in connection with this issue.

We have immediately undertaken an investigation to determine the cause of this reported incident.

What will MW Co. and your authorized retailer do? Replacement or Refund.

Out of an abundance of caution, we urge consumers to **remove the wheels immediately**. Remove the units from your vehicle as soon as possible and immediately return it to your place of purchase. You are eligible for a Replacement or a Refund. Do not continue to use the product.

Remedy will be available as of December 2022 with modified wheels with same design and fitment.

Advisory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Moved or no longer own these wheels?

If you are no longer the owner of these products, MW Co. would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

If you have any questions or concerns, please contact us as at 1-800-788-9353 from 8 a.m. to 5 p.m. ET Monday through Friday, or via e-mail sales@mw.company, or via mail at Weld Off Road, 6600 Stadium Drive, Kansas City, MO, 64129, for more information.

If, after having attempted to take advantage of this recall, you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

MW Co. appreciates your confidence in our product and wishes to do everything we can retain that confidence.

Sincerely,

Ramon Magual
Chief Commercial Officer

