



## IMPORTANT SAFETY RECALL NOTICE

### Product Recall

NHTSA ID: **22E-091**

#### Thule Camber 2 bike, Thule Camber 4 bike and Thule Range 4 bike carrier

Dear Thule Group Partner,

The Thule Group has decided that a safety defect exists in the Thule Camber 2 bike, Thule Camber 4 bike and Thule Range 4 bike, manufactured in the date codes listed below:

Thule Range –	Date code 05/02/22 through 07/26/22
Thule Camber 2 Bike –	Date code 04/14/22 through 06/23/22
Thule Camber 4 bike –	Date code 03/31/22 through 06/23/22

Accordingly, we are initiating a recall in conjunction with NHTSA to address this issue.

At the Thule Group we take quality very seriously and product safety is our top priority. We have determined that when the bike carrier is in use a weld on the arm assembly can crack and fail. There is a risk that bike carrier arm assembly may become detached from the bike carrier if the safety strap or locking cable is not used. This could cause a vehicle crash or injure nearby pedestrians.



Thule Camber 2 bike  
905800



Thule Camber 4 bike  
905600



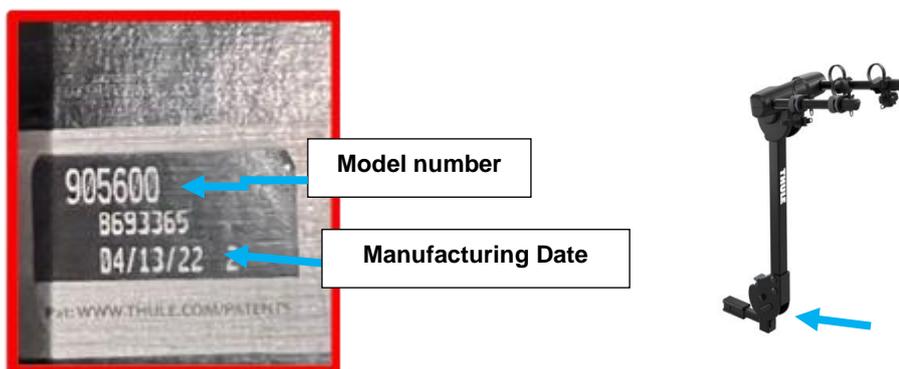
Thule Range 4 bike  
905700



Owners will be notified by email or U.S. mail about the recall and will be instructed to contact Thule Group directly to:

1. return the recalled bike carriers; and
  2. receive a replacement bike mast assembly
- There are no costs to owners for this recall.

Below is a picture of the bike carrier's product number and date code, which is located on the inside of the mast upright tube, near the stinger assembly.



The recalled products were manufactured as identified below and contain the following product numbers: **905600, 905700, 905800**.

Thule Range (905700) –	Date code 05/02/22 through 07/26/22
Thule Camber 2 Bike (905800) –	Date code 04/14/22 through 06/23/22
Thule Camber 4 bike (905600) –	Date code 03/31/22 through 06/23/22

This recall is limited to the units with a manufactured date as stated above. The recall does **not** affect any units produced before March 30, 2022 or after October 15, 2022.

### What do we want you to do?

We kindly ask you to take the following immediate actions:

- As we advised on October 7, 2022, immediately stop your distribution and sale of the Thule Camber 2 bike, Thule Camber 4 bike and Thule Range 4 bike carrier within the affected manufacturing date codes, if you have not already done so.

Thule Range (905700) –	Date code 05/02/22 through 07/26/22
Thule Camber 2 Bike (905800) –	Date code 04/14/22 through 06/23/22
Thule Camber 4 bike (905600) –	Date code 03/31/22 through 06/23/22

- Compile a list of your customers' contact information (name and address or email) for individuals that have purchased a Thule Camber 2 bike , Thule Camber 4 bike and Thule



Range 4 bike carrier after March 31, 2022 through October 7, 2022 so that Thule Group can instruct them on the recall.

Please Email the customer information to [thulerangecamber22@thule.com](mailto:thulerangecamber22@thule.com).

- If you are not willing or cannot share the consumer information, we ask that you provide us with the contact information for a point person at your store who will be responsible to assist us with this process. We will send pre-paid postage envelopes / consumer letters for you to address and mail to your customer free of charge.
- Contact customer service to have any in store or warehouse recalled units sent back to Thule free of charge.
- Consumers should be directed to:
  - [www.thule.com/rangecamber22recall](http://www.thule.com/rangecamber22recall) for full details and registration for replacement product; or
  - our dedicated (toll free) telephone number: 1-888-290-1266, 8am to 5pm EST.
- NHTSA requires us to display the enclosed poster in a conspicuous location within each retailer location for 120 days.
- **We note that it is a violation of Federal Law for any retailer to sell, offer for sale, or distribute any product covered by this recall. Substantial civil penalties apply to violations of this law.**

The public announcement of this recall will be scheduled to go on our website on November 08, 2022

Please be aware that you, as our partner, will not accrue any costs for this recall.

If you have any additional inquiries please do not hesitate to visit Thule's website [www.thule.com/rangecamber22recall](http://www.thule.com/rangecamber22recall) or contact Thule Customer Service.

We sincerely thank you for your co-operation and we apologize for any inconvenience.

Best regards,

A handwritten signature in cursive script that reads "Lauren Thomas".

Lauren Thomas  
Director of Quality  
Region Americas