



## New Safety Recall Advanced Communication – Z97

FCA US LLC has announced an equipment safety recall on certain:

Mopar 3.0L Diesel Engine 05162119AH Mopar 3.0L Diesel Engine 05162111AF Mopar 3.0L Diesel Engine 05162111BA

## **REASON FOR THIS SAFETY RECALL**

Some of the above 3.0L Diesel engines may have been produced with high pressure fuel pumps ("HPFPs") that may wear prematurely and could fail internally. A high pressure fuel pump failure may introduce internally failed component debris into the fuel system potentially causing fuel starvation if installed into a vehicle. Fuel starvation may result in an unexpected loss of motive power, which can cause vehicle crash without prior warning.

## SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected parts to repurchase suspect uninstalled engines. For installed engines, FCA US will replace the HPFP, and inspect and, if necessary, replace additional fuel system components. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC

## Z97/NHTSA 22E-087

### FOR MORE INFORMATION

- 1. Visit <u>recalls.mopar.com</u> to sign up for email or SMS notifications for when remedy parts become available. You will be asked to provide your Vehicle Identification Number (VIN), provided above
- **2.** Scan below using your smartphone or tablet to sign up to be notified when remedy parts become available



- **3. Wait for FCA US to contact you** again, by mail, with a follow-up recall notice when remedy parts are available
- 4. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can sign you up to be notified when remedy parts become available, or answer any other questions you may have

### **DEALERSHIP INSTRUCTIONS**

Please reference Safety Recall Z97.

# **IMPORTANT SAFETY RECALL**

### **High Pressure Fuel Pump**

### Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain FCA has decided that a defect, which relates to motor vehicle safety, exists in certain MOPAR 3.0L Diesel Engines.

Mopar 3.0L Diesel Engine 05162119AH Mopar 3.0L Diesel Engine 05162111AF Mopar 3.0L Diesel Engine 05162111BA

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

### WHY DOES MY VEHICLE NEED REPAIRS?

FCA records indicate that you may have purchased a MOPAR engine assembly with an installed High Pressure Fuel Pump (HPFP) for your vehicle <sup>[1]</sup>. Some HPFPs could fail prematurely. A high pressure fuel pump failure may introduce internally failed component debris into the fuel system potentially causing fuel starvation if installed into a vehicle. Vehicle occupants may notice a Malfunction Indicator Lamp illuminating, a fuel leak, abnormal engine noise, or a change in drive quality. **Fuel starvation may result in an unexpected loss of motive power, which can increase the risk of a vehicle crash without prior warning.** 

### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

The remedy for this condition is not currently available. We are making every effort to finalize the remedy as quickly as possible, and will service your vehicle free of charge (parts and labor) when the remedy is available.

FCA US will contact you again, by mail, with a follow-up recall notice when the remedy is available. Once you receive your follow-up notice, simply contact your Chrysler,  $Jeep_{\circledast}$ , Dodge or RAM dealer right away to schedule a service appointment <sup>[2]</sup>. Additional options for your next steps are included on the left side of this notification. We appreciate your patience

### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online.<sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations FCA US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.