

Recall Acknowledgement and Technical Summary

Coachmen RV 423 N Main
St Middlebury Indiana 46540

This letter is to Notify Coachmen RV that Firefly Integrations is undertaking a Recall on all Coachmen Galleria, Nova, and Beyond coaches built since 9/22/2021

It has been identified that there was a programming issue on the electronic control module (ECM) which caused an interface event with the awnings unintentionally extending or retracting on a limited range of Coachman van conversions. In rare occasions, this event can be triggered when an adverse network issue takes place, and the ECM output triggers the awning to extend or retract while the vehicle is parked. A safety interlock relay prevents this unintentional awning activation from occurring while the vehicle is in motion. A programming update will be required to resolve this issue.

Unless programming is updated or the awning controller is not powered, a possible unexpected awning deployment could be triggered causing injury or property damage.