

# *Shaf* INTERNATIONAL, INC.

## Motorcycle Apparel

established since 1991

### IMPORTANT SAFETY RECALL

This Notice applies to your Milwaukee Helmets item number MPH9721DOT size SMALL and MPH9720DOT size LARGE  
NHTSA Recall No. 22E044.

06/15/2022

Dear Helmet Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Milwaukee Helmets has decided that certain sizes of MPH9721DOT size SMALL and MPH9720DOT size LARGE produced after Jan 2019 has failed to comply with the Federal Motor Vehicle Safety Standard No, 218, Motorcycle Helmets: Note This recall only affects the above-mentioned sizes.

#### WHY DOES MY HELMET NEED REPLACING/REFUND?

During routine testing a defect in the manufacture of the MPH9721DOT size SMALL and MPH9720DOT size LARGE helmets was detected. The defect allowed a sharp object to penetrate the rigid protective outer shell and or having the retention system fail under continued force during a random sample test performed by a NHTSA independent lab.

#### SAFETY RISK:

During a crash the motorcycle rider or passenger could experience a head injury that might range from insignificant to extreme, including the possibility of death.

#### REMEDY:

If you own a MPH9721DOT size SMALL and/or MPH9720DOT size LARGE motorcycle helmet purchased after the date of 03/10/2019, please provide the receipt of your purchase and a photo of the helmet with the retention strap cut off and the manufacturer will make a complete refund of the purchase price. There is no need for you to return the helmet. Just cut off the strap send us a photo as proof and then discard the helmet.

#### WHAT SHOULD YOU DO?

Please contact the Recall Information Center in one of the following ways:

34 Owens Drive, Wayne NJ 07470: Toll: 800-990-7423 Tel: 973-249-6100 Fax: 973-365-9936



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By email:

[Helmet-recall@shafinc.com](mailto:Helmet-recall@shafinc.com)

By USPS

Milwaukee Helmets

34 Owens Dr, Wayne NJ 07470

### WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact Recall Information Center at 800-990-7423 or email us at:

[Helmet-recall@shafinc.com](mailto:Helmet-recall@shafinc.com)

If your dealer or the Recall Center fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey AVE SE  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

### WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the helmet, please contact us by using either of the methods outlined above and inform us of the ownership status.

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,  
Mohammed Atif  
Recall Manager  
Milwaukee Helmets

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