

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6282  
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 16, 2022

Subject: N222364860 - Safety Recall  
Driver Front Airbag Inflator May Rupture

Models: 2011 – 2012 Chevrolet Silverado 1500, Suburban, and Tahoe  
2011 – 2012 GMC Sierra 1500, Yukon, and Yukon XL

To: All General Motors Dealers

General Motors is releasing Safety Recall N222364860 today. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery May 19, 2022. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Dealer Notification Instructions. Because this equipment recall involves equipment/parts also sold over-the-counter, dealers must search their sales records for over-the-counter sales and provide the recall notice to the purchaser. For recalled equipment sold as a dealer-installed option at the time of vehicle purchase; these VINs will be available on the Investigate Vehicle History (IVH) screen in GM Global Warranty Management (GWM) system and GM will contact these customers.**

**Please search your parts inventory and part-sales records for over-the-counter sales of the recalled equipment (part numbers 20928235 & 20928242) and send the owner of record the recall notice attached to this bulletin by first-class mail. If the purchaser is a body shop, independent repair shop, or other third-party automotive repair or distribution business, dealers are to contact the entity, obtain the owner's name and address, and send the owner a copy of the letter.**

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Working Capital Assistance Program (WCAP) Eligibility**

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-9188 for additional information.

**Customer Letter Mailing**

The customer letter mailing will begin on September 28, 2022.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated September 16, 2022. A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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