Custom Wheel House

METHOD TENSOR GMZ dusty times



IMPORTANT SAFETY RECALL

March 24, 2022

NHTSA Campaign Number: 22E-020

Dear Dealer or Distributor,

Reason for Notice

Custom Wheel House LLC has decided that a defect which relates to motor vehicle safety may exist in certain Method Race Wheels MR316 wheels identified as below, which were sold between November 1st 2021 to February 1st 2022.

BRAND	PART	PRODUCT	SIZE AND	BOLT PATTERN	FINISH
	NUMBER	MODEL	OFFSET		
METHOD RACE	MR31678060525	MR316	17X8 +25MM	6X5.5IN	MATTE BLACK
WHEELS				(6X139.7MM)	

Custom Wheel House LLC determined that defective wheels may experience cracking under extreme loads, i.e., vehicles with axle weights at or near the marked maximum load rating and using the maximum recommended tire diameter of 37 inches. This cracking is more likely to occur under extreme loads.

What Should You Do

Custom Wheel House LLC is recalling the subject wheels sold within the identified time frame. To ensure customer safety and satisfaction with our product, we request your assistance with customers' return and replacement of the recalled wheels. Customers have been instructed to contact their dealer to schedule replacement of the subject wheels at no cost to them, including service. Custom Wheel House LLC will remedy the defect without charge and at no cost to the dealer as well. Replacement parts are currently available.

Custom Wheel House LLC also requests your assistance with the replacement procedures, including dismounting the tires from the customer's wheels and installing the customer's tires on new replacement wheels. We have advised customers that the estimated time for the replacement is approximately 1-2 hours.

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Please be advised that it is a violation of Federal law for a dealer to deliver any new or used item of motor vehicle equipment covered by this notification under a sale or lease until this defect is remedied.

Should any questions or problems arise, please call Custom Wheel House at 866-779-8604 to speak with a representative.

Sincerely,

Custom Wheel House LLC