



IMPORTANT SAFETY RECALL

RECALL NO. 22E002

March 2022

Dear Valued Customer:

We are writing to inform you that Federal Mogul Motorparts LLC (DRiV) is conducting a voluntary safety recall of certain NAPA brand lower ball joints, Part No. NCP2601633 (right) and NCP2601634 (left). Our records indicate that recalled products were shipped to you.

What Products are Involved?

This recall involves the following products manufactured during the stated production period:

NAPA Part Number	Vehicle Application	Affected Production Range
NCP2601633 (right) NCP2601634 (left)	MY 2004 - 2007 Toyota Sequoia MY 2004 - 2006 Toyota Tundra	4/1/2020 through 4/29/2021

DRiV previously requested return of your inventory of these part numbers per the enclosed "Product Notice."

What is the Problem?

The ball joint housing on some of these parts may have inadequate induction hardening, which may lead to accelerated wear and premature failure. Failure of a ball joint while the vehicle is in motion may cause loss of vehicle control and increase the risk of a vehicle crash. Note: As the ball joint approaches end of durability, the driver may hear noise and notice wandering in the steering. If axial looseness is measured during scheduled maintenance, it will exceed specification.

What should you do?

(a) Product Remaining in Your Inventory: If any Part No. NCP2601633 or NCP2601634 remain in your inventory, you should return them to DRiV per the attached "Product Notice" for credit. Replacement parts are currently under development. When available, replacement parts will have new part numbers. **Note: It is a violation of federal law to sell the recalled products.**

(b) Products You Sold to Other Resellers: If you sold the recalled ball joints to reselling customers, you must forward a copy of this letter and enclosed "Owner Letter" to them within five (5) business days of receipt. Recalled products should be returned to you, as the original point of purchase, for a refund or to receive a replacement ball joint.

(c) Products You Installed or Sold to Consumers: You must immediately check your sale records to identify any consumers to whom you sold Part No NCP2601633 or NCP2601634 after May 1, 2021, and send them a copy of the enclosed NHTSA-approved Owner Letter. Alternatively, you can email your customers' contact information to DRiV at RECALL.SUPPORT@DRIV.COM and we will contact them directly. When contacted by the consumer, please do the following: (1) Confirm that the product is covered by the recall per the enclosed "Inspection Procedure"; (2) If covered, the ball joint should be replaced at no cost to the customer (parts and labor); and (3) Submit a claim under the DRiV warranty claims process. (We will reimburse 0.4 hours labor for inspection and 2.5 hours labor per replacement ball joint.)



If you have any questions, please contact DRiV Customer Service at 877-489-6659 or RECALL.SUPPORT@DRIV.COM. We apologize for any inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products.

Sincerely,

Federal Mogul Motorparts LLC

Enclosures (Product Notice; Owner Letter; Inspection Procedure)