



Dear Valued CYBEX Retailer:

Please be advised that CYBEX and Columbus Trading-Partners U.S., Inc. (“CTP”), the United States distributor for CYBEX (collectively “CYBEX”) have decided, as of April 8, 2022, to conduct a voluntary recall on select U.S. versions of the Sirona M models manufactured prior to September 1, 2018 (see table for details).

The recall of these select U.S. versions of the Sirona M convertible car seats is due to some children accessing and picking off pieces of foam from the headrest through a small opening in the headrest cover set. The foam pieces are very small, generally spherical with no sharp edges, and non-toxic. However, these small foam pieces could be a choking hazard. There have been no reports to CYBEX of injuries to children in connection with the foam the U.S. Sirona M. The car seat continues to meet all requirements for crashworthiness. The affected U.S. versions of the Sirona M car seat can continue to be used to transport children safely.

The company will send a consumer notice to registered owners of the affected seats on or about May 9, 2022 to inform them of the action and is working with retailers to ensure that impacted U.S. versions of the Sirona M car seats are no longer available for sale. CYBEX will provide a free product improvement kit that includes manufacturer-approved adhesive tape and instructions for proper application.

The company requests that owners of affected seats contact CYBEX for a free product improvement kit by calling 1-877-242-5676 between 8 am and 5 pm ET, Monday through Friday. Customers should not return seats to retailers where purchased. Importantly, the U.S. versions of the Sirona M car seats affected by this recall meet all safety requirements, so they may be used while consumers wait for the product improvement kit.

According to CYBEX’s records, you should no longer have the affected product in your inventory. None of the U.S. versions of Sirona M car seats shipped or manufactured since September 1, 2018 are subject to this recall.

Affected CYBEX Sirona M	
Model Number	Dates of Manufacture before September 1, 2018
518002145	
518000387	
518002151	
518002149	
518002153	
518000385	
519000211	



The model number and date of manufacture of the seat are located on the bottom of the seat base (see above photo with red box callout).

It is a violation of federal law for a retailer to sell or deliver any affected products covered by this recall unless the defect is remedied. Please contact your CYBEX sales representative with questions about this recall. In addition, we will be providing a recall poster that we would like you to post in a prominent location for 120 days.

We anticipate that with your support efforts we can minimize the disruption this recall may cause and move forward with our growing partnership.