

Part 573 Safety Recall Report

22V-932

Manufacturer Name : Airstream, Inc.

Submission Date : JAN 03, 2023

NHTSA Recall No. : 22V-932

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Airstream, Inc.

Address : 419 West Pike Street
PO Box 629 Jackson Center OH
45334-0629

Company phone : 937-596-6111

Population :

Number of potentially involved : 1,992

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2022 Airstream 2017-2022 Basecamp 16 & 2021-2022 Basecamp 20

Vehicle Type : TRAILERS

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : To determine the recall population we researched claim data for all Basecamp travel trailers and all occurrences relating to what took place. Based on the information, and severity of the occurrences we were able to determine the population affecting the model years 2017-2022 Basecamp travel trailers.

Production Dates : SEP 29, 2017 - JUL 23, 2021

VIN Range 1 : Begin : 1SMG4DC10HJ203004 End : 1SMG4DC18MJ206288

☐ Not sequential

VIN Range 2 : Begin : 1SMG4DD23MJ204844 End : 1SMG4DD23MJ206111

☐ Not sequential

Description of Defect :

Description of the Defect : On certain MY 2017-2022 Basecamp 16, and MY 2021 & 2022 Basecamp 20 travel trailers, the adhesive bond between the glass and metal frame of the entry door window may fail which would allow the glass to separate from the window frame.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the window glass detaches while the trailer is in transit, it could become a projectile, increasing the risk of a crash, personal injury and/or property damage. Airstream is not aware of any crashes or injuries related to this condition.

Description of the Cause : The window surface during manufacturing was improperly prepared to allow the adhesive to bond properly.

Identification of Any Warning that can Occur : Poor adhesion can be detected by applying force to the window.

Involved Components :

Component Name 1 : Mian Door Glass

Component Description : Entry Door Window

Component Part Number : 372282

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

12/5/22 - Airstream received a VOQ report regarding a customer's Basecamp that had an entry door window that had separated while traveling. 12/7/2022 - We ran a report from the end date of NHTSA recall 20V349 to present which revealed additional occurrences of window separation. The report identified 50 claims that involved window separation with claim dates between 4/21/21-12/5/22. 12/8/2022 - The Safety Committee has convened and determined a safety recall is necessary. This is an expansion of recall 20V349.

Description of Remedy :

Description of Remedy Program : Dealers will be instructed to test the windows from the affected production population for proper adhesive bond strength. If the glass shows evidence of separation, the window will be replaced, and a trim strip will be installed to mechanically secure the window. If the glass does not show evidence of separation, a trim strip will be installed to mechanically secure the window. This will be done at no cost to the owner. You may also be eligible to receive reimbursement if you paid to have the defect resolved prior to receiving this correspondence.

How Remedy Component Differs : There is not a distinguishable difference in the appearance of the bonded

from Recalled Component : window. The date of manufacture on the Federal Certification Label would be the way to determine if the window bonding is correct Any unit manufactured after 7/23/2021 would have a properly bonded window. In addition, if there is a trim strip (part number 204166 - Door Header Trim) installed at the top of the window that would indicate a remedied trailer.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected when production implemented a process for preparing the window and frame surface during the installation process.

Recall Schedule :

Description of Recall Schedule : Airstream will send dealer and owner notification letters once approved by NHTSA.
Planned Dealer Notification Date : FEB 13, 2023 - FEB 13, 2023
Planned Owner Notification Date : FEB 13, 2023 - FEB 13, 2023

* NR - Not Reported