

Part 573 Safety Recall Report

22V-912

Manufacturer Name : Kawasaki Motors Corp., U.S.A.

Submission Date : DEC 15, 2022

NHTSA Recall No. : 22V-912

Manufacturer Recall No. : MC22-08



Manufacturer Information :

Manufacturer Name : Kawasaki Motors Corp., U.S.A.

Address : PO Box 25252
Santa Ana CA 92799-5252

Company phone : 949-770-0400

Population :

Number of potentially involved : 3,172

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2015-2023 Kawasaki Motors, Ltd. ZX1000N/X, ZX1002J, ZX1002A/B/D/R, ZR1000K/L

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles containing the problem are certain 2015-2023 ZX1000N/X, ZX1002J (Kawasaki/Ninja H2/H2 Carbon/830), ZX1002A/B/D/R (Kawasaki/Ninja H2 SX/SX SE/1,166), ZR1000K/L (Kawasaki/Z H2/H2 SE/1,176) models. The recall population was determined by the beginning and ending production dates for the models affected.

Production Dates : DEC 01, 2014 - SEP 27, 2022

VIN Range 1 : Begin : JKAZXCN10FA000065 **End :** JKBZXVJ17NA004304

☐ Not sequential

VIN Range 2 : Begin : JKBZXVB10JA000006 **End :** JKBZXVD17MA005141

☐ Not sequential

VIN Range 3 : Begin : JKAZRCL11MA000005 **End :** JKAZRCK16PA015234

☐ Not sequential

Description of Defect :

Description of the Defect : The plunger in the camshaft-chain tensioner can lock up during usage due to deterioration of internal parts. Continuous use in this condition can result in loss of engine power during use.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : There is a risk that the engine could stop during operation due to the camshaft timing deviation, increasing the risk of crash.

Description of the Cause : Deterioration of internal parts in the tensioner during usage.

Identification of Any Warning that can Occur : An abnormal noise will be generated around the right side of the engine.

Involved Components :

Component Name 1 : TENSIONER-ASSY

Component Description : Camshaft-chain tensioner

Component Part Number : 12048-0119

Supplier Identification :**Component Manufacturer**

Name : Kawasaki Motors Ltd.

Address : 1-1, Kawasaki-cho
Akashi Foreign States 673-8666

Country : Japan

Chronology :

NR

Description of Remedy :

Description of Remedy Program : All eligible units require the replacement of the tensioner (12048-0120) and the gasket. The plan of reimbursement will be described on the owner's letter as follows: If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address: Kawasaki Motors Corp., U.S.A. ATTN: Customer Care P.O. Box 25252 Santa Ana, California 92799-5252

How Remedy Component Differs from Recalled Component : The difference can be identified by the stamped number on the tensioner, that can be seen easily from outside.

Identify How/When Recall Condition was Corrected in Production : From November 2022, the common tensioner has been applied to the assembly line for the commonization.

Recall Schedule :

Description of Recall Schedule : KMC will distribute both electronic and paper copies of a Recall Service bulletin to all Kawasaki motorcycle dealers. KMC will mail the owner notification letter via U.S.P.S. enclosed in an envelope with the statement “Important Recall Safety Information” printed on the outside of the envelope.

Planned Dealer Notification Date : DEC 19, 2022 - DEC 19, 2022

Planned Owner Notification Date : DEC 21, 2022 - DEC 21, 2022

* NR - Not Reported