

Part 573 Safety Recall Report

22V-904

Manufacturer Name : Chrysler (FCA US, LLC)

Submission Date : DEC 08, 2022

NHTSA Recall No. : 22V-904

Manufacturer Recall No. : ZB8



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 1,234,657

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2019-2022 Ram 3500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2019-2022 MY Ram 3500 trucks may have been built with one or both tailgate strikers misaligned.

The suspect period began on June 13, 2018, when 2019 MY vehicle production began, and ended on June 1, 2022, when the improved alignment tooling was implemented in vehicle production. The suspect period was determined using vehicle production records.

Similar vehicles not included in this recall were built after the suspect period.

The total affected vehicles for this model is 145,965.

Production Dates : JUN 13, 2018 - JUN 01, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 2 : 2019-2022 Ram 2500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2019-2022 MY Ram 2500 trucks may have been built with one or both tailgate strikers misaligned.

The suspect period began on May 18, 2018, when 2019 MY vehicle production began, and ended on June 1, 2022, when the improved alignment tooling was implemented in vehicle production. The suspect period was determined using vehicle production records.

Similar vehicles not included in this recall were built after the suspect period.

The total affected vehicles for this model is 393,538.

Production Dates : MAY 18, 2018 - JUN 01, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 3 : 2019-2022 Ram 1500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2019-2022 MY Ram 1500 trucks may have been built with one or both tailgate strikers misaligned.

The suspect period began on February 20, 2018, when 2019 MY vehicle production began, and ended on July 10, 2022, when the improved alignment tooling was implemented in vehicle production. The suspect period was determined using vehicle production records.

Similar vehicles not included in this recall were built after the suspect period or with a tailgate ajar notification.

The total affected vehicles for this model is 695,154.

Production Dates : FEB 20, 2018 - JUL 10, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Misaligned tailgate strikers may cause a failure to properly latch the tailgate. An improperly latched tailgate may result in an unintended tailgate opening while driving or stationary.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An unintended tailgate opening while driving may result in a loss of unsecured cargo, potentially creating a road hazard to operators and occupants of other vehicles and can cause such vehicles to crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Striker

Component Description : Cone.wash.pilot.pt.special.6-lobe.rec

Component Part Number : 06512865AA, 06512878AA

Supplier Identification :

Component Manufacturer

Name : ITW SHAKEPROOF

Address : 1201 SAINT CHARLES ST
ELGIN Illinois 60120-8444

Country : United States

Chronology :

- On July 27, 2021, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation as a result of information provided by the FCA US Proactive Sensing Group related to potential incidents of some 2019-2021 MY Ram 1500 tailgates opening while driving.
- From July 29, 2021, to August 16, 2022, the FCA US TSRC organization continuously monitored field data for potentially related incidents.
- From November 29, 2021, to November 7, 2022, FCA US TSRC regularly reviewed field data with FCA US Engineering to determine whether any underlying trend existed and to understand the potential suspect vehicle population of any such trend.
- On August 16, 2022, the FCA US TSRC organization incorporated into its investigation a vehicle build issue on certain vehicles related to the tailgate unintentionally falling.

- As of November 22, 2022, FCA US has identified 15 customer assistance records, 736 warranty claims, and 101 field reports potentially related to this issue for all markets with dates of receipt ranging from June 25, 2019, to November 8, 2022.
- As of November 22, 2022, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.
- On December 01, 2022, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to inspect the tailgate striker alignment to the box latch and adjust if necessary.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : This recall is not related to a part defect but rather an assembly issue where one or both tailgate strikers may have been misaligned. The remedy is to inspect the tailgate striker alignment to the box latch and adjust if necessary.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **12/08/2022: FCA US will notify dealers and begin notifying owners on or about 01/27/2023.

Planned Dealer Notification Date : JAN 27, 2023 - JAN 27, 2023

Planned Owner Notification Date : JAN 27, 2023 - JAN 27, 2023

* NR - Not Reported