

Part 573 Safety Recall Report

22V-890

Manufacturer Name : Newmar Corporation**Submission Date :** DEC 09, 2022**NHTSA Recall No. :** 22V-890**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Newmar Corporation

Number of potentially involved : 30

Address : 355 North Delaware Street
PO Box 30 Nappanee IN 46550

Estimated percentage with defect : 100 %

Company phone : 574-773-7791

Vehicle Information :

Vehicle 1 : 2022-2023 Newmar Supreme Aire Class C

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : On certain Newmar Supreme Aire Class C motorhomes, the cap screws under the steering wheel cover could work loose. The loose screws could cause the steering wheel to come loose from the steering wheel adaptor, which could then separate from the steering column. The loose steering wheel could cause the inability to steer the unit which could increase the risk of a crash.

2022 SACC = 26

2023 SACC = 4

Production Dates : MAR 03, 2021 - SEP 07, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : On certain Newmar Supreme Aire Class C motorhomes, the cap screws under the steering wheel cover could work loose. The loose screws could cause the steering wheel to come loose from the steering wheel adaptor, which could then separate from the steering column. The loose steering wheel could cause the inability to steer the unit which could increase the risk of a crash.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Loose steering wheel could cause the inability to steer the unit which could increase the risk of a crash.

Description of the Cause : The cap screws under the steering wheel cover could work loose. The loose screws could cause the steering wheel to come loose from the steering wheel adaptor, which could then separate from the steering column.

Identification of Any Warning that can Occur : Feel the steering wheel becoming loose during use.

Involved Components :

Component Name 1 : Steering Wheel

Component Description : Steering Wheel

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Steering Creations, Inc

Address : 519 SW 31st Ave
Ocala Florida 34474

Country : United States

Chronology :

8/16/22 – Newmar received notice that a customer had an issue with the steering wheel coming loose. This was investigated and it was found that the cap screws under the steering wheel had worked loose. The steering wheel was fixed at the Newmar Service Center when it was determined what the cause of the loose steering wheel was.

10/31/22 – Newmar production noticed several steering wheels felt loose, 6 units in production were found with loose steering wheels and were fixed prior to leaving production with instructions from the steering wheel supplier, Steering Creations, Inc.

11/28/22 – The loose steering wheel issue was brought to the Safety Committee for review and it was decided to issue a recall for all units that have used the steering wheel supplied by Steering Creations, Inc.

Description of Remedy :

Description of Remedy Program : All units will have the cap screws removed and then re-install the steering wheel cap screws with Loctite applied and the screws re-torqued down to 3.5 Ft/Lbs. as directed by the steering wheel supplier, Steering Creations, Inc. All repairs will be at no cost to customer. If the customer has had the repairs performed prior to receiving the recall notification letter the customer may be eligible to receive reimbursement for the total cost of obtaining a pre-notification remedy. The customer should contact the Newmar Service Department for details on reimbursement.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : The cap screws removed and then re-install the steering wheel cap screws with Loctite applied and the screws re-torqued down to 3.5 Ft/Lbs. as directed by the steering wheel supplier, Steering Creations, Inc.

Recall Schedule :

Description of Recall Schedule : Customer and Dealer notification will be sent out on or before 60 days from the date of this filing, 1/31/2023.

Planned Dealer Notification Date : JAN 31, 2023 - JAN 31, 2023

Planned Owner Notification Date : JAN 31, 2023 - JAN 31, 2023

* NR - Not Reported