

Part 573 Safety Recall Report

22V-854

Manufacturer Name : Gulf States Toyota, Inc.**Submission Date :** OCT 18, 2023**NHTSA Recall No. :** 22V-854**Manufacturer Recall No. :** 22R2**Manufacturer Information :**

Manufacturer Name : Gulf States Toyota, Inc.

Address : 1375 Enclave Parkway

Houston TX 77077

Company phone : 8004441074

Population :

Number of potentially involved : 157

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Toyota Tundra

Vehicle Type : LIGHT VEHICLES

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : The recall population was determined by searching for vehicles with non-skid spray-on bed liner accessory displaying a load carrying capacity modification label that did not include the weight of the spray-on bed liner accessory. The recall population consists of only vehicles that received the spray-on bed liner accessory and a load carrying capacity modification label that did not include the weight of the spray-on bed liner accessory.

Production Dates : OCT 13, 2022 - NOV 02, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : GST has identified a noncompliance with FMVSS 110 as the affected vehicles display a load carrying capacity modification label installed by GST that does not meet the label requirements of FMVSS 110 S10.2. The labels on the affected vehicles indicate added weight less than the actual total weight of accessories installed on the vehicle. FMVSS 110 S10.2 requires that the weight amount the load carrying capacity is reduced must be accurate within one percent of the actual added weight.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : On the affected vehicles, the weight listed on the load carrying capacity modification label is less than the actual total weight of accessories installed. In the worst case, a driver may unknowingly overload a vehicle, which may increase the risk of crash.

Description of the Cause : Due to a software programming error, GST installed load carrying capacity modification labels on affected vehicles indicating added weight less than the actual total weight of accessories installed.

Identification of Any Warning that can Occur : N/A

Involved Components :

Component Name 1 : WGHT STICKER BLANK DONNELLY

Component Description : WGHT STICKER BLANK DONNELLY

Component Part Number : 00012-99019-02

Supplier Identification :

Component Manufacturer

Name : RR Donnelley

Address : 111 S Wacker Dr
Chicago Illinois 60606

Country : United States

Chronology :

On 10/25/2022, GST discovered that the spray-on bed liner accessory weight was not included in the calculation for load carrying capacity modification labels on 2023 model year Tundra vehicles. GST immediately initiated an investigation and discovered that a software programming error during the 2023 model year transition process caused the weight of the spray-on bed liner to not be included in the calculation used for the load carrying capacity modification label. The programming error was corrected in the system and GST performed a review of vehicles and installed labels processed to determine if the error resulted in a noncompliance. GST reviewed the findings and information from the investigation and determined that the labels on affected vehicles may constitute a noncompliance with the FMVSS 110 S10.

Description of Remedy :

Description of Remedy Program : GST will notify owners by mail of the noncompliance. The letter to owners will include a replacement load carrying capacity modification label for their vehicle and detailed replacement instructions. GST will also offer the replacement of this label at any Toyota dealer at no charge.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : When the programming error was identified during the investigation, GST immediately corrected the system and confirmed the weight of the spray-on bed liner accessory was included in the calculation on newly printed labels. GST also identified affected vehicles in production with faulty labels and affixed the appropriate replacement label.

Recall Schedule :

Description of Recall Schedule : Notification to dealers will be sent on or before November 30, 2022. GST expects the mailing of customer notifications letters to begin on or about January 9, 2023. A copy of the draft owner notification letter will be provided and dealer communications will be submitted as they are issued.

Planned Dealer Notification Date : NOV 30, 2022 - DEC 09, 2022

Planned Owner Notification Date : JAN 09, 2023 - JAN 13, 2023

* NR - Not Reported