OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 22V-822

**Manufacturer Name:** Bulk Tank International S. de R.L. de C.

**Submission Date:** APR 19, 2023 **NHTSA Recall No.:** 22V-822 **Manufacturer Recall No.:** TSBIMT1001



### **Manufacturer Information:**

### Population:

Manufacturer Name : Bulk Tank International S. de R.L. de C. Number of potentially involved :

Address: Carr. QRO-SLP km. 58 Parque Industria Estimated percentage with defect: 100 %

San Jose Interbide 00 37980

Company phone: 4191983300

#### **Vehicle Information:**

Vehicle 1: 2020-2020 Bulk Tank International TKLQXSR

Vehicle Type: TRAILERS
Body Style: OTHER
Power Train: NR

Descriptive Information : Population determined by Part 573 Safety Recall Report # 22E-080 from Dexter Axle

Company.

There are two units affected due to having this axle. No other trailers we manufacture

have this affected axle.

There are two trailers affected.

Production Dates: JAN 10, 2020 - FEB 01, 2020

### **Description of Defect:**

Description of the Defect: The steering arm may fracture during certain conditions, such as low speed

and high side-loading.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: The fractured steer arm and tie rod can separate and fall to the ground,

increasing the risk of a crash. Bulk Tank has no knowledge of any incidents

relating to this condition.

Description of the Cause: The material strength was not sufficient to withstand the high lateral loads.

Identification of Any Warning Independant castering of steer axle wheels and noise from dragging parts.

that can Occur:

### **Involved Components:**

Component Name 1: Bolt-on Steer Arm

Component Description: bolt-on steer arm that connects the knuckle assembly to the tie rod

Component Part Number: 702887-xx

### **Supplier Identification:**

### **Component Manufacturer**

Name: Dexter Axle Company

Address: 2900 Industrial Parkway East PO Box 250

Elkhart Indiana 46516

**Country: United States** 

### **Chronology:**

10/26- Reviewed a recall notification letter received from Dexter Axle company, a supplier to Brenner Tank LLC., regarding a manufacturing flaw that could lead to a fracture of the steer arm. The letter gave our PO# of the axles affected in the recall. Started an investigation to determine our part number and identify what trailers have these steer arms installed that were manufactured at the Brenner facility in Wisconsin.

10/28- Held meeting with the Product Safety Team, which voted to escalate the matter to the Product Safety Committee. Scheduled Product Safety Committee meeting.

10/31- Discovered that steer arms with the same manufacturing flaw were shipped to the Bulk Tank International manufacturing facility in Mexico, but were not listed in the letter from Dexter. Contacted Dexter and learned they did not identify the steer arms shipped to Bulk because they were shipped to Mexico and thus Dexter did not think they needed to include these components in their equipment recall population.

11/1- Held Product Safety Committee meeting. Committee voted to proceed with a safety recall to remedy 5 defective steer arms, 3 installed in the Brenner Tank facility in Wisconsin and 2 installed in the Bulk Tank facility in Mexico and sold in the United States. All 5 trailers were sold to one customer.

11/2- Submitted a 573 safety recall report to NHTSA for the two trailers manufactured by Bulk Tank International. (See 22V-821 for the 573 report for the 3 trailers manufactured by Brenner.)

11/4-Revised 573 per input from NHTSA RMD

3/29/2023 – It was brought to our attention that repair parts were not available from the supplier, Dexter Axle, at the time the owner was notified of this safety recall in January 2023. Accordingly, the first notification letter should have been an interim letter. Parts are now available, and a final owner notification letter will be issued by 05/01/2023

### **Description of Remedy:**

Description of Remedy Program: New steering arms will be installed under warranty and at no cost to the

customer. Customers will be reimbursed if they have incurred costs to

obtain a remedy prior to receiving their notification for this condition.

How Remedy Component Differs New design has a higher strength material and is welded to the steer

from Recalled Component: knuckle.

Identify How/When Recall Condition Implemented a new design with higher strength material as well as an

was Corrected in Production: additional weld connecting the arm to the knuckle into production at

Dexter Canada on 30-October-2022.

### **Recall Schedule:**

Description of Recall Schedule: Final owner letter will be sent to the customer. This recall affects only

one customer. With there being only one customer involved, we do not

plan to issue a dealer notification for this recall.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: MAY 01, 2023 - MAY 01, 2023

<sup>\*</sup> NR - Not Reported