

Part 573 Safety Recall Report

22V-797

Manufacturer Name : Autocar, LLC**Submission Date :** OCT 21, 2022**NHTSA Recall No. :** 22V-797**Manufacturer Recall No. :** ACX-2206**Manufacturer Information :**

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 7654895499

Population :

Number of potentially involved : 2,136

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2021-2023 Autocar ACX (Xpeditor)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : All Autocar Xpeditor units built withing the suspect time period are included.

Production Dates : JAN 04, 2021 - APR 01, 2022

VIN Range 1 : Begin : 5VCACDAF0MC234541 End : 5VCACLDF4PC241051 ☒ Not sequential**Description of Defect :**

Description of the Defect : The steering column shaft pinch bolt may not be properly secured.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the steering column shaft pinch bolt is not properly secured, it could come into contact with cab components and cause the steering to bind, resulting in a sudden loss of steering, increasing the risk of a crash.

Description of the Cause : A manufacturing error resulted in the steering column shaft pinch bolt installation error.

Identification of Any Warning that can Occur : Looseness, binding or and or bumping during turning.

Involved Components :

Component Name 1 : Autocar Steering Column Shaft Pinch Bolt

Component Description : Autocar Steering Column Shaft Pinch Bolt

Component Part Number : Autocar Steering Column Shaft Pinch Bolt

Supplier Identification :

Component Manufacturer

Name : Autocar LLC

Address : 551 S Washington St
Hagerstown 47346

Country : United States

Chronology :

August 2, 2022, during a routine inspection Autocar personnel identified a steering column shaft improperly installed and an investigation was begun. September 30, 2022-October 11, 2022, all suspect units were quarantined and inspected, Autocar personnel identified two steering column shafts improperly installed and a clean point was established for production. October 14, 2021, all relevant information was presented to Autocar management team and out of an abundance of caution Autocar decides to perform a voluntary safety recall.

Description of Remedy :

Description of Remedy Program : The steering column shaft pinch bolts will be replaced at no charge to the owner. Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

How Remedy Component Differs from Recalled Component : The steering column shaft pinch bolts will be replaced and secured at no charge to the owner.

Identify How/When Recall Condition was Corrected in Production : October 2022 Increased internal training, process improvements were put in place and Inspection points added to quality checks.

Recall Schedule :

Description of Recall Schedule : Dealer and owner notification will begin December 19, 2022, and end December 20, 2022

Planned Dealer Notification Date : DEC 19, 2022 - DEC 20, 2022

Planned Owner Notification Date : DEC 19, 2022 - DEC 20, 2022

* NR - Not Reported