

Part 573 Safety Recall Report

22V-773

Manufacturer Name : Jayco, Inc.

Submission Date : NOV 18, 2022

NHTSA Recall No. : 22V-773

Manufacturer Recall No. : 9901582



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street
PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 2,748

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2021-2022 Jayco Jay Feather, Jay Flight, Jay Flight SLX

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was determined using our production records.

Production Dates : JUL 14, 2020 - JUN 27, 2022

VIN Range 1 : Begin : 1UJB0AH0N77D0074 End : 1UJB0BRXM1TD0175 ☒ Not sequential

Description of Defect :

Description of the Defect : Flame on the cooktop may invert when the furnace is running.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : When the furnace and cooktop are operated at the same time the cooktop burner flame may invert leading to an increased risk of personal injury of fire.

Description of the Cause : The cooktop is installed in a cabinet that is not sealed from the furnace area.

Identification of Any Warning that can Occur : An inverted flame could be detected visually.

Involved Components :

Component Name 1 : Furnace

Component Description : FURNACE, 19000 BTU SBRBN NT-20SEQ W/DIRECT DISCH GRL BLK

Component Part Number : 2016165

Component Name 2 : Stove

Component Description : STOVE, TOP 2-BNR GRAFT GL TOP BLK

Component Part Number : 2023364

Component Name 3 : Stove

Component Description : STOVE, GAS 3BNR 17" OVN BLK W/LED LT & GL DR

Component Part Number : 2015062

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In January 2022, Jayco received a claim of an inverted flame on the cooktop of a unit built in our Idaho location. Jayco began monitoring our data for other similar allegations. Claims slowly continued to come in and each was discussed and evaluated in our weekly Warranty Incident Review Committee (WIRC) meetings. In May 2022, an incident on a Starcraft unit was elevated from WIRC to the Corrective Preventive Action Committee (CPAC). The CPAC committee met on May 18, 2022 and discussed the incidents and decided to open an investigation. On September 7, 2022, CPAC decided to elevate this matter to the Safety Steering Committee (SSC). Jayco towable engineering conducted testing to better understand the conditions that could lead to an inverted flame. This research was concluded at the start of October 2022. On October 10, 2022 SSC met to discuss this matter and voted in favor of proceeding with a safety recall. Jayco received a total of eight claims between January 2022 and October 2022.

Description of Remedy :

Description of Remedy Program :	Sealant and plywood panels will be used to seal the area around the gas line hose and the area adjoining the cooktop. On some units, plywood panels will be installed to separate the furnace and cooktop. This remedy will be done at no cost to the owner. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco Inc. will file completion reports.
How Remedy Component Differs from Recalled Component :	The flame on the cooktop will not invert when the furnace operates.
Identify How/When Recall Condition was Corrected in Production :	By the start of October 2022, information was shared with production to emphasize the importance of sealing the area around the cooktop when the furnace is located in or near the cooktop. Sealant and plywood panels were used to seal the area around the gas line hose and the area adjoining the cooktop.

Recall Schedule :

Description of Recall Schedule :	Jayco Inc. will notify its dealers and affected retail owners.
Planned Dealer Notification Date :	NOV 30, 2022 - NOV 30, 2022
Planned Owner Notification Date :	NOV 30, 2022 - NOV 30, 2022

* NR - Not Reported