

Part 573 Safety Recall Report

22V-767

Manufacturer Name : Chrysler (FCA US, LLC)

Submission Date : AUG 15, 2023

NHTSA Recall No. : 22V-767

Manufacturer Recall No. : Z96



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 60,413

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2020-2022 Jeep Wrangler

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2020-2022 MY Jeep Wrangler vehicles equipped with a 3.0L diesel engine may have been built with a high pressure fuel pump ("HPFP") that could fail prematurely.

The suspect period began on August 20, 2019, when 3.0L Diesel engines with suspect HPFPs were introduced into vehicle production, and ended on November 2, 2021, when 3.0L Diesel engines with suspect HPFPs were no longer used in vehicle production. The suspect period was determined using supplier and vehicle production records.

Similar vehicles not included in the recall population are not equipped with the 3.0L Diesel engine, or were produced before or after the suspect period.

The total affected vehicles for this model is 21,244.

Production Dates : AUG 20, 2019 - NOV 02, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 2 : 2020-2022 Ram 1500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2020-2022 MY Ram 1500 vehicles equipped with a 3.0L diesel engine may have been built with a HPFP that could fail prematurely.

The suspect period began on May 29, 2019, when 3.0L Diesel engines with suspect HPFPs were introduced into vehicle production, and ended on January 21, 2022, when 3.0L Diesel engines with suspect HPFPs were no longer used in vehicle production. The suspect period was determined using supplier and vehicle production records.

Similar vehicles not included in the recall population are not equipped with the 3.0L Diesel engine, or were produced before or after the suspect period.

The total affected vehicles for this model is 31,794.

Production Dates : MAY 29, 2019 - JAN 21, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 3 : 2021-2022 Jeep Gladiator

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2021-2022 MY Jeep Gladiator vehicles equipped with a 3.0L diesel engine may have been built with a HPFP that could fail prematurely.

The suspect period began on June 4, 2020, when 3.0L Diesel engines with suspect HPFPs were introduced into vehicle production, and ended on May 13, 2022, when 3.0L Diesel engines with suspect HPFPs were no longer used in vehicle production. The suspect period was determined using supplier and vehicle production records.

Similar vehicles not included in the recall population are not equipped with the 3.0L Diesel engine, or were produced before or after the suspect period.

The total affected vehicles for this model is 7,375.

Production Dates : JUN 04, 2020 - MAY 13, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : A HPFP failure may introduce internally failed component debris into the fuel system potentially causing fuel starvation.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Fuel starvation may result in an unexpected loss of motive power, which can cause a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : Vehicle occupants may notice a Malfunction Indicator Lamp, service Electronic Throttle Control indicator, a fuel leak at the HPFP, or excessive noise from the HPFP.

Involved Components :

Component Name 1 : High Pressure Fuel Pump

Component Description : High Pressure Fuel Pump

Component Part Number : 68211269AA

Supplier Identification :

Component Manufacturer

Name : Robert Bosch GmbH

Address : Robert-Bosch-Platz 1

Gerlingen-Schillerhhe Foreign States 70839

Country : Germany

Chronology :

- On February 9, 2022, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into 2020-2022 MY Jeep Wrangler, 2021-2022 MY Jeep Gladiator, and 2020-2022 MY Ram 1500 vehicles for potential premature high pressure fuel pump failures in vehicles equipped with the 3.0L diesel engine which may result in a stall.
- From February 2022, through August 2022, FCA US TSRC conducted an analysis of stall patterns and vehicle history, determined that the affected vehicles were equipped with the Bosch CP4.2 high pressure fuel pump, and determined that the high pressure fuel pump was the origin of the stalls.

- As of September 29, 2022, FCA US is aware of 22 customer assistance records, 205 warranty claims, and 33 field reports potentially related to this issue for all markets with dates of receipt ranging from June 18, 2020 to September 26, 2022.
- As of September 29, 2022, FCA US is aware of zero accidents and zero injuries potentially related to this issue for all markets.
- On October 6, 2022, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to replace the HPFP, and inspect and, if necessary, replace additional fuel system components.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy component is a HPFP with improved durability.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **08/15/2023: FCA US will notify dealers and begin notifying owners, in phases, starting with the Jeep Wrangler, and Jeep Gladiator, on or about 10/24/2023. FCA US will notify dealers and begin notifying owners, of the Ram 1500, on or about 11/21/2023.

**02/23/2023: FCA US will notify dealers and begin notifying owners on or about 08/24/2023.

**10/13/2022: FCA US will notify dealers and begin notifying owners on or about 12/02/2022.

Planned Dealer Notification Date : DEC 02, 2022 - DEC 02, 2022

Planned Owner Notification Date : DEC 02, 2022 - DEC 02, 2022

* NR - Not Reported