

Part 573 Safety Recall Report

22V-764

Manufacturer Name : Volkswagen Group of America, Inc.**Submission Date :** OCT 12, 2022**NHTSA Recall No. :** 22V-764**Manufacturer Recall No. :** 91EG**Manufacturer Information :**

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 5

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 VOLKSWAGEN ID4

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production records that indicated the software version installed on the vehicles

The recalled products differ from products that were not included in the recall because the installed software on the recalled vehicles does not comply with FMVSS111.

ID4 count: 5

Production Dates : MAY 11, 2022 - JUN 28, 2022

VIN Range 1 : Begin : WVGKMPE24NP044688 End : WVGTMPE23NP056030 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : On the affected vehicles, the rearview camera image may be delayed and not meet the response time requirement of Federal Motor Vehicle Safety Standard No. 111, Rear Visibility.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : A rearview camera with a delayed or deactivated image can reduce the driver's view of what is behind the vehicle, increasing the risk of a crash.

Description of the Cause : " Ports logistics and vehicle updating procedures were not correctly followed."

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Software

Component Description : Software

Component Part Number : Software version 3.0

Supplier Identification :

Component Manufacturer

Name : Volkswagen AG

Address : Berliner Ring 2

Wolfsburg

Foreign States 38440

Country : Germany

Chronology :

August 2022: Volkswagen received information about a potential deviation in the flash process at a U.S. port facility. Analysis started.

September 2022: internal review indicated that some vehicles with an incorrect software level were not stopped in the port of Emden, and therefore were potentially shipped to the U.S. Analysis was started in order to locate potentially affected vehicles and to evaluate regulatory impact.

September 29, 2022: Topic was discussed in Volkswagen's Pre-Product Safety Committee.

October 05, 2022: Topic was discussed in Volkswagen's Product Safety Committee and a recall was decided. The decision is based on 5 vehicles with potentially incorrect software for the rearview camera.

Description of Remedy :

Description of Remedy Program : At no cost to customers, Volkswagen will update the vehicles with a new software that contains an update to the rearview camera compliant with FMVSS 111.

Volkswagen will not offer a reimbursement plan under this recall.

How Remedy Component Differs from Recalled Component : The recall remedy component can be distinguished from the recalled component because the new software is compliant with FMVSS 111.

Identify How/When Recall Condition was Corrected in Production : Counter measure:
a. US port: 08/23/2022 new process implemented to handle vehicles with incorrect flashing procedure
b. European port: 09/12/2022 process improvements implemented for identification of stopped vehicles

Recall Schedule :

Description of Recall Schedule : Dealers/owners: On or before December 09, 2022

Planned Dealer Notification Date : DEC 09, 2022 - DEC 09, 2022

Planned Owner Notification Date : DEC 09, 2022 - DEC 09, 2022

* NR - Not Reported