

Part 573 Safety Recall Report

22V-755

Manufacturer Name : Riverside RV**Submission Date :** OCT 13, 2022**NHTSA Recall No. :** 22V-755**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Riverside RV

Address : 1775 E US 20

Lagrange IN 46761

Company phone : 260-499-4578

Population :

Number of potentially involved : 826

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Riverside RV Retro/Intrepid/Xplorer

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under

Production Dates : JAN 10, 2022 - MAY 10, 2022

VIN Range 1 : Begin : 59ccc1513nl005200 End : 59ccc1519nl006026

 Not sequential**Description of Defect :**

Description of the Defect : It has been decided that vehicles in the recall population were built with certain Lippert Electric Retractable Awnings, up to 18 feet in length, that the heat-welded seam may separate.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during use or travel the welded seam on the fabric may separate, potentially allowing the awning fabric to become detached from the side of the vehicle and drop beyond normal operation; leading to an increased risk of personal injury.

Description of the Cause : The heat welded seam is insufficient.

Identification of Any Warning that can Occur : The favric is separating from the side of the unit.

Involved Components :

Component Name 1 : Awning

Component Description : Awning, multiple lengths

Component Part Number : V000211447, V000211460, V000211468, V000211487, V000231439,
V000247362, V000256341, V000295162

Supplier Identification :

Component Manufacturer

Name : Lippert Components, Inc.

Address : 2703 College Ave

Goshen Indiana 46528

Country : United States

Chronology :

6/14/22 - Riverside RV was informed by Lippert Components that a defect exists with certain awnings. Investigation opened for scope and range.

6/29/22 - Investigation concluded scope and range completed.

Description of Remedy :

Description of Remedy Program : The remedy is to repair or replace affected awning fabrics. If repair or replacement is needed, we will supply the necessary items to complete the repair or replace the faulty product. We will reimburse all OEM's, dealers, mobile repair companies and/or consumers for all costs associated with inspection, repair and/or replacement of the affected awnings.

How Remedy Component Differs from Recalled Component : Replacement material has been produced after 06/20/2022 and has been certified through validated improved processes.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : As an equipment supplier, we will notify the OEM's we have sold the involved product to. We will assist the OEM's as needed in their notification to dealers and/or consumers. The dated I am entering will for our OEM's notification.

Planned Dealer Notification Date : OCT 10, 2022 - OCT 14, 2022

Planned Owner Notification Date : OCT 10, 2022 - OCT 14, 2022

* NR - Not Reported