

Part 573 Safety Recall Report

22V-749

Manufacturer Name : Newmar Corporation**Submission Date :** NOV 18, 2022**NHTSA Recall No. :** 22V-749**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Newmar Corporation

Number of potentially involved : 176

Address : 355 North Delaware Street

Estimated percentage with defect : 100 %

PO Box 30 Nappanee IN 46550

Company phone : 574-773-7791

Vehicle Information :

Vehicle 1 : 2020-2023 Newmar Super Star

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : On certain Newmar Super Star Class C motorhomes it was discovered that the rear tire size was printing incorrectly on the Federal tag which is printed and attached inside the motorhome by Newmar. The correct tire size is installed on the motorhome, this is only a printing error on the Federal tag which is required to be included on the motorhome per FMVSS 120.

Super Star = 179

Production Dates : JUL 09, 2019 - JUL 20, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : On certain Newmar Super Star Class C motorhomes it was discovered that the rear tire size was printing incorrectly on the Federal tag which is printed and attached inside the motorhome by Newmar. The correct tire size is installed on the motorhome, this is only a printing error on the Federal tag which is required to be included on the motorhome per FMVSS 120.

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : Misinformation on the label could lead someone to replace the tire with the incorrect tire size if they do not also check the physical tire on the motorhome before replacing.

Description of the Cause : Incorrect information was being pulled by the program used to print the labels with the tire size information

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : Federal Compliance Label

Component Description : Label applied to motorhome for compliance with FMVSS 120

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Newmar Corp

Address : 355 N. Delaware St
PO Box 30 Nappanee 46550

Country : United States

Chronology :

Newmar Corporation is reporting this recall following the discovery of the incorrect rear tire size printing on our federal tag label by production when they were asked to re-print a label for a unit on 8/25/22. Production then checked a label for a motorhome going through production at that time and the label also printed the incorrect rear tire size. Newmar IT department was notified of the problem on 8/25/22 and after looking into the issue it was discovered that all the information in our Engineering specifications called out the correct size for the rear tire but the program pulling the information from the Engineering specification was not printing it correctly on the label.

Production was asked on 9/6/22 to print some sample labels from different Super Star unit numbers and each label printed showed the incorrect rear tire size. After going back in the Engineering history for the Super Star product it was discovered that a Engineering Change Order was done on 4/2/2019 which changed the rear tire size to be different from the front tire size on the Super Star product and from that point forward the label was printing the incorrect information.

Newmar IT department was able to identify the printing error and the problem was corrected on 9/13/22 with every label since that time for the Super Star product printing the rear tire size correctly.

All of this information was presented to the Safety Committee on 10/5/2022 and at that time it was decided to file a recall for this issue. On 11/16/2022 while running the final coach population list prior to mailing customer and dealer letters it was discovered that the total population for units involved should be revised to 179 units.

Description of Remedy :

Description of Remedy Program : Newmar Corporation will be conducting this recall in its entirety. Units identified as having the incorrect rear tire size information printed on the federal tag label will have new labels printed and provided to customer/ dealer for installation in the motorhome. All new labels and installation will be at no cost to customer.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Newmar will notify customers and dealers on or before 60 days from the date of this filing.

Planned Dealer Notification Date : DEC 06, 2022 - DEC 06, 2022

Planned Owner Notification Date : DEC 06, 2022 - DEC 06, 2022

* NR - Not Reported