

# Part 573 Safety Recall Report

# 22V-738

**Manufacturer Name :** Contract Manufacturer, LLC**Submission Date :** NOV 07, 2022**NHTSA Recall No. :** 22V-738**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Contract Manufacturer, LLC

Address : 200 County Road

PO Box 680 Madill OK 73446

Company phone : 580-795-5536

**Population :**

Number of potentially involved : 142

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2023-2023 Contract Manufacturer, LL TH10-20BK4CR

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : For some trailer models TH10-20BK4CR, TU10-20BK4CR, EQ16-17+3 and EQ14-17+3 manufactured between 11-MAY-22 and 9-AUG-22 the axle installed may not be rated as high as the stated GVWR of the unit.

Production Dates : MAY 11, 2022 - AUG 09, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2023-2023 Contract Manufacturer, LL TU10-20BK4CR

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : For some trailer models TH10-20BK4CR, TU10-20BK4CR, EQ16-17+3 and EQ14-17+3 manufactured between 11-MAY-22 and 9-AUG-22 the axle installed may not be rated as high as the stated GVWR of the unit.

Production Dates : MAY 11, 2022 - AUG 09, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2023-2023 Contract Manufacturer, LL EQ14-17+3

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : For some trailer models TH10-20BK4CR, TU10-20BK4CR, EQ16-17+3 and EQ14-17+3 manufactured between 11-MAY-22 and 9-AUG-22 the axle installed may not be rated as high as the stated GVWR of the unit.

Production Dates : MAY 11, 2022 - AUG 09, 2022

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 4 : 2023-2023 Contract Manufacturer, LL EQ16-17+3

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : For some trailer models TH10-20BK4CR, TU10-20BK4CR, EQ16-17+3 and EQ14-17+3 manufactured between 11-MAY-22 and 9-AUG-22 the axle installed may not be rated as high as the stated GVWR of the unit.

Production Dates : MAY 11, 2022 - AUG 09, 2022

VIN Range 1 : Begin : NR End : NR  Not sequential

## Description of Defect :

Description of the Defect : At the Batavia, Ohio production facility, a lower rated axle may have been installed on the affected units, so that the axles are not rated to the same max weight as the trailer's stated GVWR.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the axle installed is not correctly rated to the unit's GVWR the axle could break while in use or while loading/unloading. In the event of an axle break, there is an increased risk of property damage, personal injury or death.

Description of the Cause : NR

Identification of Any Warning that can Occur : No known warning will precede the failure.

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

o In mid-July a warranty claim related to tires resulted in the discovery that the trailer had an axle installed with a lower weight rating than the trailer's stated GVWR. In response, all in stock inventory at the Batavia, Ohio production facility which utilized that axle were inspected and corrected, if necessary. Over the next 60 days, an additional 12 warranty claims were received for units with incorrect axles, all of which had shipped prior to mid-July. These trailers have been remedied. Upon further review, it was determined that the potential for more units with the incorrect axles to have been shipped existed and a recall is now being initiated.

## Description of Remedy :

Description of Remedy Program : CM will notify all affected dealers of the recall and request that any trailers currently in their inventory not be sold until an inspection is completed to verify the axle rating matches that of the trailer GVWR. CM will provide the components and instructions for dealer replacement and reimburse for labor to inspect and perform any necessary replacement. The remedy will be to replace any axles rated lower than the stated GVWR of the trailer with axles rated to the proper weight. Customers will be notified that they will be reimbursed for reasonable costs incurred to replace the axles on their trailer if they were required to do so prior to the issuance of a recall. Customers will be asked to submit paid invoices and proof of replacement prior to reimbursement.

How Remedy Component Differs from Recalled Component : Remedy axles will have the appropriate rating for the stated GVWR of the trailer.

**Identify How/When Recall Condition was Corrected in Production :** Additional production checkpoints and product quality review steps were added to the manufacturing process to ensure that the appropriately rated axles are installed on each trailer.

**Recall Schedule :**

**Description of Recall Schedule :** A notification of dealers will begin as soon as practicable after issuance of the recall number by NHTSA. Notification of retail purchasers and registered owners will begin as soon as they are identified and will have notices mailed to them on or before December 2, 2022.

**Planned Dealer Notification Date :** NOV 03, 2022 - NOV 17, 2022

**Planned Owner Notification Date :** DEC 02, 2022 - DEC 16, 2022

\* NR - Not Reported