

# Part 573 Safety Recall Report

# 22V-729

**Manufacturer Name :** Forest River, Inc.**Submission Date :** SEP 30, 2022**NHTSA Recall No. :** 22V-729**Manufacturer Recall No. :** 72-1559**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 5,168

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2021-2022 Forest River Salem Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

**Descriptive Information :** Upon review of warranty data, the data showed a significant trend upwards beginning in Quarter 4 of 2020, therefore Forest River decided to begin the scope date at November 23, 2020. Forest River decided to end the scope on October 31, 2021, in which OCC discovered that manufacturing began installing secondary straps to the fresh water tanks.

US – Please see attached spreadsheet for model and quantity.

Production Dates : NOV 25, 2020 - DEC 08, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2021-2022 Forest River Wildwood Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

**Descriptive Information :** Upon review of warranty data, the data showed a significant trend upwards beginning in Quarter 4 of 2020, therefore Forest River decided to begin the scope date at November 23, 2020. Forest River decided to end the scope on October 31, 2021, in which OCC discovered that manufacturing began installing secondary straps to the fresh water tanks.

US – Please see attached spreadsheet for model and quantity.

Production Dates : NOV 25, 2020 - DEC 08, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2021-2022 Forest River Ozark Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

**Descriptive Information :** Upon review of warranty data, the data showed a significant trend upwards beginning in Quarter 4 of 2020, therefore Forest River decided to begin the scope date at November 23, 2020. Forest River decided to end the scope on October 31, 2021, in which OCC discovered that manufacturing began installing secondary straps to the fresh water tanks.

US – Please see attached spreadsheet for model and quantity.

Production Dates : NOV 25, 2020 - DEC 08, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

**Description of the Defect :** The fresh water tank may dislodge from the vehicle and fall to the ground when full or overfilled.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** A tank dislodged while under towing conditions may increase the risk of a crash.

**Description of the Cause :** The manufacturing plant did not install secondary strapping to the fresh water tank to the chassis. Additionally, the manufacturing changed fresh water tanks from a tank that had a baffle, to a tank without a baffle.

**Identification of Any Warning that can Occur :** None

## Involved Components :

Component Name 1 : Fresh Water Tank

Component Description : Fresh Water Tank

Component Part Number : N/A

## Supplier Identification :

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

## **Chronology :**

On August 22, 2022, Forest River's Office of Corporate Compliance ("OCC") retrieved a Vehicle Owner Questionnaire ("VOQ") #11480615 as part of the weekly VOQ review. According to the VOQ 11480615, it was claimed that the fresh water tank detached and fell from the vehicle.

On September 6, 2022, OCC began a warranty data review.

On September 23, 2022, the warranty data review was completed. The data showed a significant trend upwards beginning in Quarter 4 of 2020, therefore Forest River decided to begin the scope date at November 23, 2020. Forest River decided to end the scope on October 31, 2021, in which OCC discovered that manufacturing began installing secondary straps to the fresh water tanks.

On September 30, 2022, Forest Rivers' Corporate Recall Committee voted to recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. The Fresh Water Tank will be inspected for straps. If no straps are found two straps will be installed around the chassis cross-members and the holding tank to keep the tank retained inside the chassis.

What is the Forest River Customer Service Phone Number? (574)  
534-3167

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Salem/Wildwood  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
1803 Century Drive  
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Tank straps will now be installed as a secondary securement.

Identify How/When Recall Condition was Corrected in Production : According to manufacturing records, in November of 2020, manufacturing began installing two straps around the chassis cross-members and the holding tank to keep the tank retained inside the chassis.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 09, 2022 - NOV 09, 2022

Planned Owner Notification Date : NOV 09, 2022 - NOV 09, 2022

\* NR - Not Reported