

Part 573 Safety Recall Report

22V-701

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : SEP 19, 2022

NHTSA Recall No. : 22V-701

Manufacturer Recall No. : 64H4



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 4

Estimated percentage with defect : 42 %

Vehicle Information :

Vehicle 1 : 2022-2022 AUDI Q3

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by records of the vehicle assembly information.

The recalled products differ from products that were not included in the recall because production records indicate that recalled vehicles may have been assembled with a rear window which has not been produced according to manufacturing specification.

Q3 count: 4

Production Dates : MAY 27, 2022 - JUN 03, 2022

VIN Range 1 : Begin : WA1AUCF39N1138370 **End :** WA1EECF33N1141845 Not sequential

Description of Defect :

Description of the Defect : The rear window may crack or break in certain cases due to deviating production parameters at the supplier.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The rear window may break. Loose pieces of glass may cause a risk of injury to the occupants or persons very close to the rear lid of the vehicle.

Description of the Cause : Deviations in the coolant process during the production of the rear window at our supplier company may have resulted in an inhomogeneous stress distribution in the rear window glass. This makes the window more susceptible to breakages caused by external influences such as vibrations or changes in temperature.

Identification of Any Warning none
that can Occur :

Involved Components :

Component Name 1 : Rear window

Component Description : Rear window

Component Part Number : 83A 845 501

Supplier Identification :

Component Manufacturer

Name : Sisecam Automotive Romania

Address : Aleea INDUSTRIILOR 1BIS

Buzău

Foreign States 120068

Country : Romania

Chronology :

May 27, 2022: On 2 newly produced Audi Q3 vehicles, a broken rear window was discovered at the Audi factory in Hungary. Investigation into cause and gathering of additional information commenced.

May - mid-July 2022: Detailed analysis of potential influencing factors together with supplier. An expert team was created, since additional broken rear windows were found in Q3 production. Finally it was found that deviations in the coolant process occurred during production of the rear window at the supplier. Identification and containment of affected Audi production was initiated and the topic was reported to the Audi Product Safety Committee. Starting on June 13 Audi has verified to have received only rear windows that were produced according to specification.

mid-July - mid-September 2022: Verification of potentially affected population, investigation whether any affected parts also may have been used for a repair in the field, detailed risk assessment and verification of effectiveness of countermeasure in production. Although there are no known cases from the field worldwide, based on the occurrences in production and the results of the analysis, it was confirmed that the rear windows from the affected production lot may crack or break.

September 12, 2022: The full analysis results were presented to the Audi Product Safety Committee and a worldwide safety recall was decided.

As of September 19, 2022 Audi is not aware of any related field cases in the U.S. market.

Description of Remedy :

Description of Remedy Program :	Only a specific production lot from our supplier company is affected. The dealer will check the manufacturing date of the vehicle's rear window. If the rear window was produced during the affected period, it will be replaced. Audi will not offer a reimbursement program under this recall.
How Remedy Component Differs from Recalled Component :	The remedy components have been manufactured outside of the suspect production period and according to manufacturing specifications.
Identify How/When Recall Condition was Corrected in Production :	The affected rear windows have been produced at the supplier on April 18, 2022 and between May 06, 2022 and June 12, 2022. Audi's production records indicate that starting with June 13, 2022 rear windows that were manufactured according to specification have been used in production.

Recall Schedule :

Description of Recall Schedule :	Dealers/owners: On or before November 18, 2022
Planned Dealer Notification Date :	NOV 18, 2022 - NOV 18, 2022
Planned Owner Notification Date :	NOV 18, 2022 - NOV 18, 2022

* NR - Not Reported