

# Part 573 Safety Recall Report

# 22V-696

**Manufacturer Name :** Winnebago Industries, Inc.

**Submission Date :** JUL 10, 2023

**NHTSA Recall No. :** 22V-696

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Winnebago Industries, Inc.

**Address :** PO BOX 152  
605 W. Crystal Lake Rd. Forest City IA  
50436

**Company phone :** 1-641-585-3535

## Population :

**Number of potentially involved :** 6,540

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2019-2023 Winnebago Travato

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The basis for determining the recall population is identification of the failure timeline. The recall population differs from other products due to the nature of how this awning is installed.

**Production Dates :** JAN 24, 2018 - SEP 16, 2022

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** In some cases, retractable awnings are extending unintentionally while the motorhome is in motion.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** An awning that extends unintentionally while the motorhome is in motion could present a road hazard, which can increase the risk of a crash.

**Description of the Cause :** The cause of the issue appears to be a combination of factors related to installation of the awning, the size of the passive brake in the awning, as well as significant wind events.

**Identification of Any Warning that can Occur :** An awning that extends unintended, can happen without warning.

## Involved Components :

Component Name 1 : Awning

Component Description : 13' Freestyle Awning

Component Part Number : 339810-01

## Supplier Identification :

### Component Manufacturer

Name : Carefree of Colorado

Address : 2145W. 6th Ave

Broomfield Colorado 80020

Country : United States

## Chronology :

In or about mid-April 2022, a third-party delivery driver, alerted Winnebago to an unintended partial awning deployment on a Winnebago View while in transit. Upon learning of this incident, an investigation was initiated which included a technical assessment of the issue as well as an analysis of customer complaints and warranty claims on similar models. The awning supplier, Carefree of Colorado, was notified and participated in this investigation.

During the investigation, a small number of unintended awning deployments were discovered on Model Year 2019 to Model Year 2021 Winnebago Travato models. Winnebago Industries identified 5 unintended deployments on Travato models while in transit. At the time of the recall decision, the first known full deployment while in transit occurred in May, 2020 with the most recent full deployment in transit occurring in April, 2022.

Upon completion of the investigation, the Winnebago Product Safety Committee reviewed the findings and decided that the concern may present a risk to motor vehicle safety.

Winnebago Industries is not aware of any injuries or deaths associated with this issue.

## Description of Remedy :

Description of Remedy Program : Winnebago will coordinate the remedy of units identified in this recall. Remedy will be performed by Winnebago Dealers. Reimbursement will follow the plan on file with NHTSA.

How Remedy Component Differs : To improve the retention of the awning a number of robustness improvements will be made to the coach including adding an on/off switch

from Recalled Component : for the extend/retract function and adding power to the awning from the chassis battery along with a relay exterior to the BT12 module which activates true dynamic braking improving ability to hold awning in while in transit in all conditions. In addition, the BT12 firmware will be updated to the most current revision.

Identify How/When Recall Condition was Corrected in Production : To improve the retention of the awning a number of robustness improvements will be made to the coach including adding an on/off switch for the extend/retract function and adding power to the awning from the chassis battery along with a relay exterior to the BT12 module which activates true dynamic braking improving ability to hold awning in while in transit in all conditions. In addition, the BT12 firmware will be updated to the most current revision.

### Recall Schedule :

Description of Recall Schedule : Recall schedule for notifications will be within the 60 day requirement.  
Planned Dealer Notification Date : NOV 11, 2022 - NOV 11, 2022  
Planned Owner Notification Date : NOV 11, 2022 - NOV 11, 2022

\* NR - Not Reported