

# Part 573 Safety Recall Report

# 22V-695

**Manufacturer Name :** Winnebago Industries, Inc.

**Submission Date :** OCT 26, 2022

**NHTSA Recall No. :** 22V-695

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Winnebago Industries, Inc.

**Address :** PO BOX 152  
605 W. Crystal Lake Rd. Forest City IA  
50436

**Company phone :** 1-641-585-3535

## Population :

**Number of potentially involved :** 5,084

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2020-2023 Winnebago View

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The basis for determining the recall population is identification of the failure timeline. The recall population differs from other products due to the nature of how this awning is installed.

**Production Dates :** MAR 01, 2019 - SEP 16, 2022

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

**Vehicle 2 :** 2020-2023 Itasca Navion

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The basis for determining the recall population is identification of the failure timeline. The recall population differs from other products due to the nature of how this awning is installed.

**Production Dates :** MAR 01, 2019 - SEP 16, 2022

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

Vehicle 3 : 2020-2023 Winnebago Era

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : The basis for determining the recall population is identification of the failure timeline. The recall population differs from other products due to the nature of how this awning is installed.

Production Dates : APR 04, 2019 - SEP 16, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : In some cases, retractable awnings are partially extending unintentionally while the motorhome is in transit.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An awning that extends unintentionally while the motorhome is in motion could be a distraction and/or present a road hazard to the vehicle driver or oncoming traffic, which can increase the risk of a crash.

Description of the Cause : The cause of the issue appears to be a combination of factors related to installation of the awning, the size of the passive brake in the awning, as well as significant wind events.

Identification of Any Warning that can Occur : An awning that extends unintended, can happen without warning.

## Involved Components :

Component Name 1 : Awning

Component Description : 16' Freestyle Awning

Component Part Number : 349078-01

## Supplier Identification :

### Component Manufacturer

Name : Carefree of Colorado

Address : 2145 W. 6th Ave

Broomfield Colorado 80020

Country : United States

## Chronology :

In or about mid-April 2022, a third-party delivery driver, alerted Winnebago to an unintended partial awning deployment on a Winnebago View while in transit. Upon learning of this incident, an investigation was initiated which included a technical assessment of the issue as well as an analysis of customer complaints and warranty claims on similar models. The awning supplier, Carefree of Colorado, was notified and participated in this investigation. Winnebago Industries identified 8 unintended deployments, with at least one example of a full detachment of the awning. Upon completion of the investigation, the Winnebago Product Safety Committee reviewed the findings and decided that the concern may present a risk to motor vehicle safety.

After filing an initial Notice of Defect for this issue, Winnebago received 22 new complaints related to awning functionality, some of which were VOQs submitted directly to the NHTSA. Each complaint was reviewed, and additional data analysis was completed. Winnebago found that some of the new complaints were on vehicles with build dates going back to as early as July of 2019. In addition, the new complaints were confirmed to have exhibited similar types of failures as initial population. Therefore, Winnebago decided that the original scope of the recall did not capture all potentially impacted customers and expanded the population to go back to Model Year 2020 View, Navion, and Era models with build dates starting in mid-2019.

Winnebago Industries is not aware of any injuries or deaths associated with this issue.

## Description of Remedy :

**Description of Remedy Program :** Winnebago will coordinate the remedy of units identified in this recall. Remedy will be performed by Winnebago Dealers. Reimbursement will follow the plan on file with NHTSA.

**How Remedy Component Differs from Recalled Component :** To improve the retention of the awning a number of robustness improvements will be made to the coach including adding an on/off switch for the extend/retract function and adding power to the awning from the chassis battery along with a relay exterior to the BT12 module which activates true dynamic braking improving ability to hold awning in while in transit in all conditions. In addition, the BT12 firmware will be updated to the most current revision.

**Identify How/When Recall Condition was Corrected in Production :** To improve the retention of the awning a number of robustness improvements will be made to the coach including adding an on/off switch for the extend/retract function and adding power to the awning from the chassis battery along with a relay exterior to the BT12 module which activates true dynamic braking improving ability to hold awning in while in transit in all conditions. In addition, the BT12 firmware will be updated to the most current revision.

**Recall Schedule :**

Description of Recall Schedule : Recall schedule for notifications will be within the 60 day requirement.

Planned Dealer Notification Date : NOV 11, 2022 - NOV 11, 2022

Planned Owner Notification Date : NOV 11, 2022 - NOV 11, 2022

\* NR - Not Reported